



Website : <http://biz.lgservice.com>

WASHING MACHINE SERVICE MANUAL

▲ CAUTION

READ THIS MANUAL CAREFULLY TO DIAGNOSE
PROBLEMS CORRECTLY BEFORE SERVICING THE UNIT.

MODEL : WM8000H*A / WM8500H*A

CONTENTS

1. Specifications	2-5
2. Features and Technical Explanation	5-2
2-1. Featurs	5
2-2. Neuro fuzzy Washing time optimization	6
2-3. Water level Contorl	6
2-4. Door Contorl	6
2-5. The door can cont be Opened	7
2-6. Door lock lamp Lights	7
2-7. Child Lock	7
2-8. Water Circulation	7
2-9. Steama	7
2-10 Drum Light	7
3. Parts Identification	8
4. Installation and Test	9-18
5. Operation	11-12
5-1. Control Panel Features	12-14
5-2. Cycle Guide	15
5-3. Special Functions	16
5-4. Explanation of Each Process	17-18
6. Wiring Diagram / Program Chart	19
7. Test Mode	20-34
7-1. Safety Caution	20
7-2. Load Test Mode	22
7-3. How To Check the Water Level Frequency Error	20
8. Troubleshooting	21-34
8-1. Safety Caution	21
8-2. Error Mode Summary	21-22
8-3. Troubleshooting With Error	23-29
8-4. Other Troubleshooting	30-34
9. Component Testing Information	35-45
9-1. Filter Assembly (Line Filter)	35
9-2. Door Look Switch Assembly	36-37
9-3. Stator Assembly	38-40
9-4. Pump Motor Assembly	41
9-5. Inlet Valve Assembly	42
9-6. Heater Assembly	43
9-7. Thermistor Assembly	44-45
10. Disassembly Instructions	46-54
11. Exploded View	55-57
11-1. Cabinet and Control Panel Assembly	55
11-2. Drum and Tub Assembly	56
11-3. Dispenser Assembly	57

1. SPECIFICATIONS

ITEM		WM8000H*A / WM8500H*A
COLOR		W : White, V : Stainless Silver(VCM)
POWER SUPPLY		AC 120 V, 60 Hz
PRODUCT WEIGHT		225 lb (102 kg)
ELECTRIC POWER CONSUMPTION	WASHING	280 W
	DRAIN MOTOR	80 W
	WASH HEATER	1000 W
REVOLUTION SPEED	WASH	46 rpm
	SPIN	0-1,400 rpm
CYCLES		14
WASH/RINSE TEMPERATURES		5
SPIN SPEEDS		5
OPTIONS		STEAM, DELAY WASH, CUSTOM PGM, COLD WASH™ EXTRA RINSE, CHILD LOCK, DRUM LIGHT, FRESH CARE PRE-WASH, TURBO WASH™
WATER CIRCULATION		Incorporated
OPERATIONAL WATER PRESSURE		14.5-116 psi (100-800 kPa)
CONTROL TYPE		Electronic
WASH CAPACITY [cu.ft.]		5.23 DOE
DIMENSIONS		29"(W) X 32"(D) X 40 ^{3/4} "(H), 57 ^{1/2} " (D with door open)
DELAY WASH		up to 19 hours
DOOR SWITCH TYPE		PTC + Solenoid
DOOR FRAME		CHROME
WATER LEVEL		10 steps (by sensor)
LAUNDRY LOAD SENSING		Incorporated
ERROR DIAGNOSIS		Incorporated
AUTO POWER OFF		Incorporated
CHILD LOCK		Incorporated
STEAM		Incorporated

2. FEATURES & TECHNICAL EXPLANATION

2-1. FEATURES



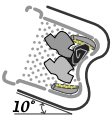
■ Ultra Capacity

The larger drum enables not only higher head drop and stronger centrifugal force, but also less tangling and wrinkling of the laundry. Heavier loads, such as king size comforters, blankets, and curtains, can be washed.



■ Direct Drive System

The advanced brushless DC motor drives the drum directly, without belt or pulley



■ Tilted Drum and Extra Large Door Opening

Tilted drum and extra large opening make it possible to load and unload clothing more easily.



■ Steam Washing

Steam washing features upgraded washing performance with low energy and water consumption.



■ Automatic Wash Load Detection

Automatically detects the load and optimizes the washing time.



■ Built-in Heater

Internal heater helps to maintain water temperature at its optimum level for selected cycles.

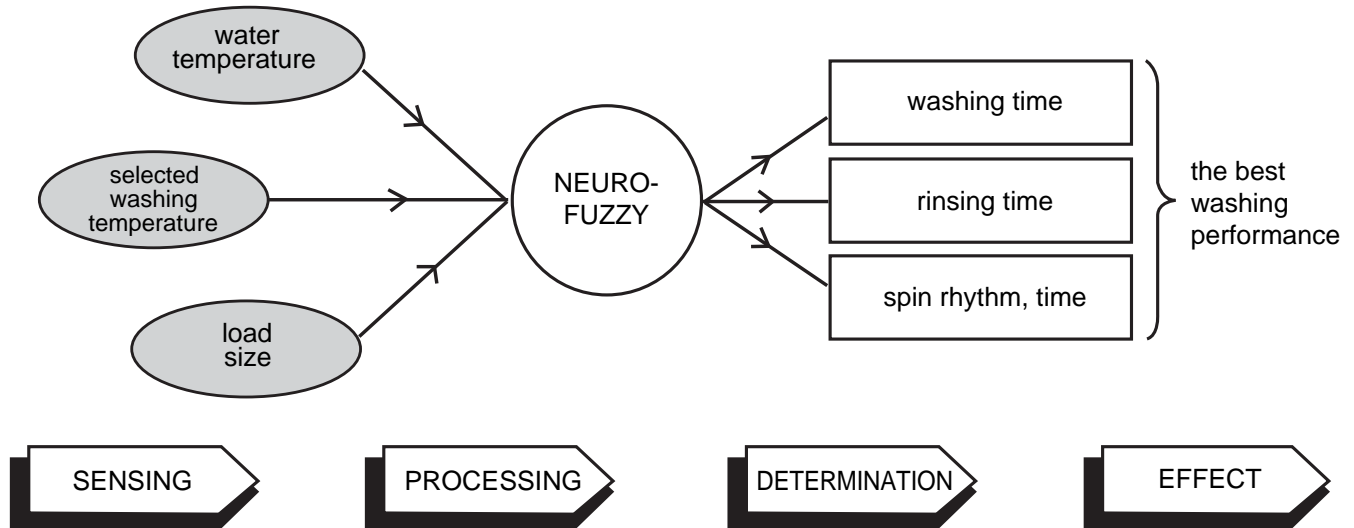


■ Child Lock

The child lock prevents children from pressing any button to change the settings during operation.

2-2. NEURO FUZZY WASHING TIME OPTIMIZATION

To get the best washing performance, optimal time is determined by the water temperature, the selected washing temperature, and the size of the load.



2-3. WATER LEVEL CONTROL

- This model incorporates a pressure sensor which can sense the water level in the tub.
- The water supply is stopped when the water level reaches the preset level. The washing program then proceeds.
- Spinning does not proceed until the water in the tub drains to a certain level.

2-4. DOOR CONTROL

- The door can be opened by pulling the door handle whenever washer is not in operation.
- When the cycle is completed, the DOOR LOCKED light will turn off.
- If a power failure has occurred during operation, the door will unlock after 5 minutes.
- Clicking sounds can be heard when the door is locked/unlocked.


2-5. THE DOOR CAN NOT BE OPENED

- While program is operating.
- During a power failure or if the machine is unplugged while running.
- While door Lock lights turn on.
- While the drum is still turning, even if the machine has been stopped or paused.

2-6. DOOR LOCKED LAMP LIGHTS

- When the frequency of water level is lower than 22.9 kHz.
(It can be canceled when the frequency is more than 23.8 kHz.)
- When the temperature inside the tub is higher than 45°C (113° F) and water level is not 25.5 kHz.
(It can be canceled when the water level is 25.5 kHz or the temperature inside the tub is lower than 40° C (104° F))

2-7. CHILD LOCK

- Use this option to prevent unwanted use of the washer. Press and hold RINSE+SPIN button for 3 seconds to lock/unlock control.
- When child lock is set, CHILD LOCK lights and all buttons are disabled except the POWER  button. You can lock the controls of the washer while washing.
- CHILD LOCK remains in effect after the cycle and even if the power is turned off. To UNLOCK, press and hold the STAIN CARE button for 3 seconds.

2-8. WATER CIRCULATION

- The recirculated water sprays from a nozzle at the Slightly below the center of both sides of the door gasket.
- During the wash cycle, it runs continuously for the first three minutes and intermittently after that.
- During the rinse cycle, it runs continuously after the drum is filled.

2-9. STEAM

- For tough stained clothes, sick room linens, or baby clothes.
- Steam Wash is available with Cotton/Normal, Jumbo wash, Heavy duty, Bulky/Large, Bright whites™, Sanitary, Allergiene™ and Tub clean.
- This option features upgraded washing performance with low energy and water consumption.
- Do not load delicates such as wool, silk, and easily discolored clothes.

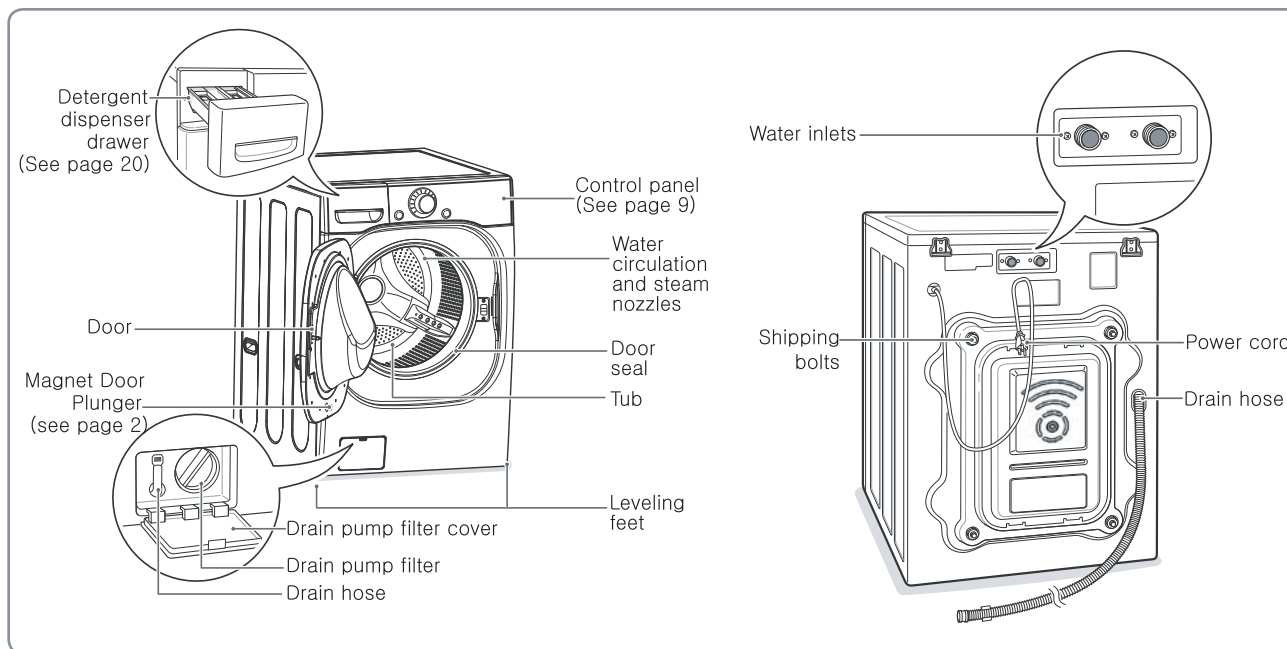
2-10. DRUM LIGHT

- The drum light comes on when the power button is pressed.
It goes off when the door is closed and the washer starts operation.
- The drum light remains off when the door is locked.
- The drum light can be turned on while the washer is in operation by pressing the Extra Rinse button for 3 seconds.
- The light will turn off automatically 4 minutes later.
- The drum light comes on when the washing cycle is finished and goes off 4 minutes later.

3. PARTS IDENTIFICATION

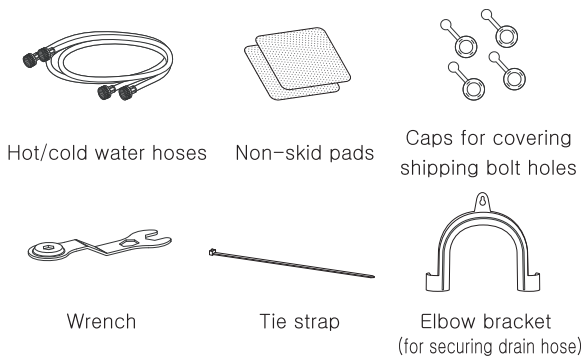
PART AND ACCESSORIES

Part



Accessories

INCLUDED Accessories



OPTIONAL Accessories



14" Pedestal Color		Stacking Kit Color	
WDP4C	Chardonnay	CSTK1	Chardonnay
WDP4R	Wild Cherry Red	RSTK1	Wild Cherry Red
WDP4S	Titanium	SSTK1	Titanium
WDP4V	Graphite Steel	GSTK1	Pearl Gray
WDP4W	White	WSTK1	White
WDP4N	Midnight Blue	NSTK1	Midnight Blue

! NOTE

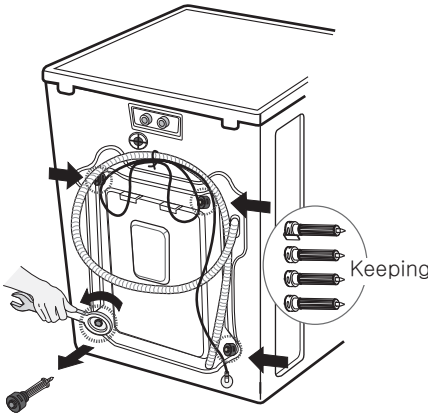
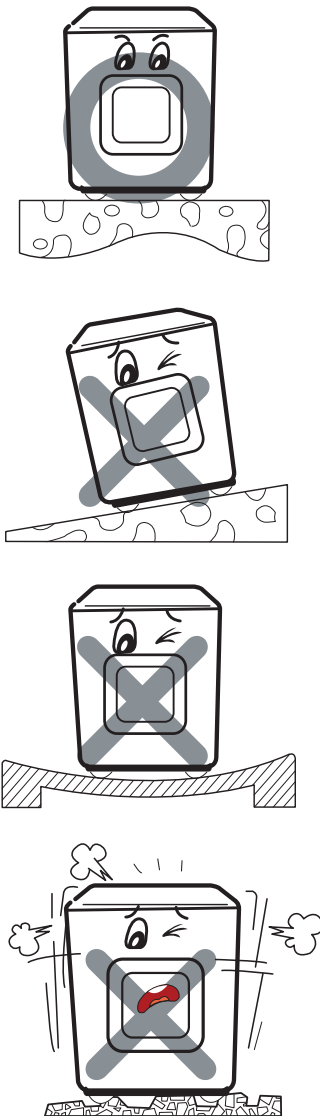
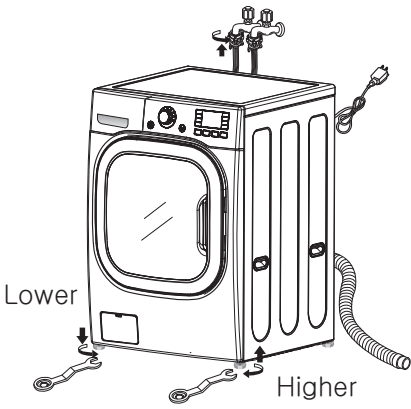
- Contact LG Customer Service at 1-800-243-0000 (1-888-542-2623 in Canada) if any accessories are missing.
- For your safety and for extended product life, use only authorized components. The manufacturer is not responsible for product malfunction or accidents caused by the use of separately purchased unauthorized components or parts.
- The images in this guide may be different from the actual components and accessories, and are subject to change by the manufacturer without prior notice for product improvement purposes.

4. INSTALLATION & TEST

- 1 Before servicing, ask the customer what the trouble is.
- 2 When installing or repairing the washer, put on long gloves and safety glasses.
- 3 Check the setup (power supply is 120VAc, remove the transit bolts, level the washer, etc.)
- 4 Check with the troubleshooting guide.
- 5 Plan your service method by referring to the disassembly instructions.
- 6 Service the unit.
- 7 After servicing, operate the appliance to see whether it functions correctly.

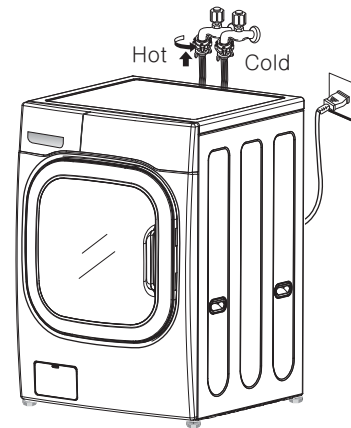
■ STANDARD INSTALLATION

The appliance should be installed as follows:

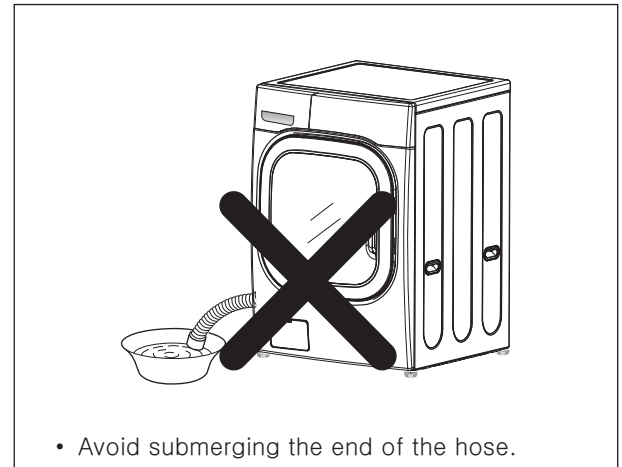
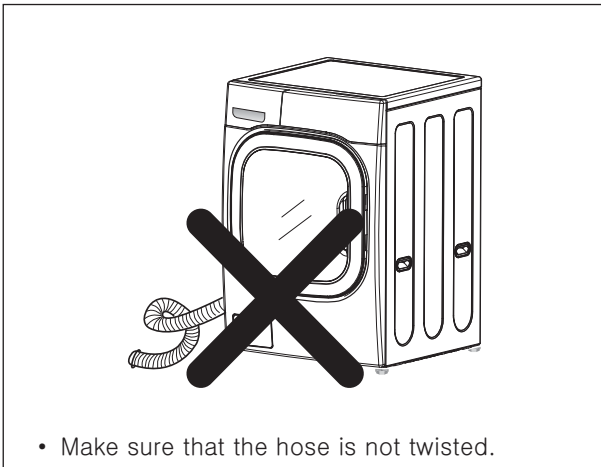
REMOVE THE SHIPPING BOLTS	INSTALL THE APPLIANCE ON A FLAT AND FIRM SURFACE	ADJUST THE LEVELING
<ul style="list-style-type: none"> • Remove the 4 shipping bolts with the supplied wrench. ※ Remove the lower bolts first. It is easier that way. • Keep the shipping bolts and spanner for future use. • Insert the 4 caps (provided) into the hole. 		<ul style="list-style-type: none"> • Turn the leveling feet to adjust the appliance.  <ul style="list-style-type: none"> • Turn clockwise to raise; counterclockwise to lower.

■ HOW TO CONNECT THE INLET HOSE

- Verify that the rubber washer is inside of the end of the hose.
- Tighten the inlet hose securely to prevent leaks.
- Install the inlet hose to correct temperature water tap.

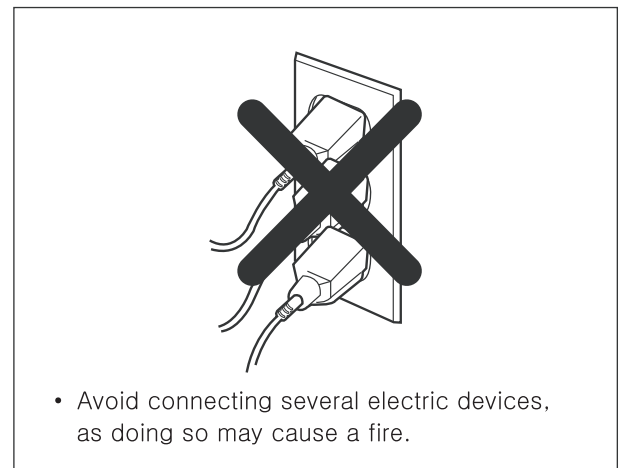
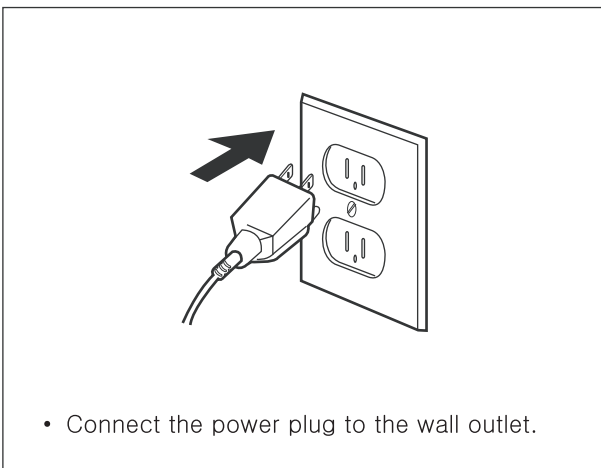


■ CONNECT THE DRAIN HOSE

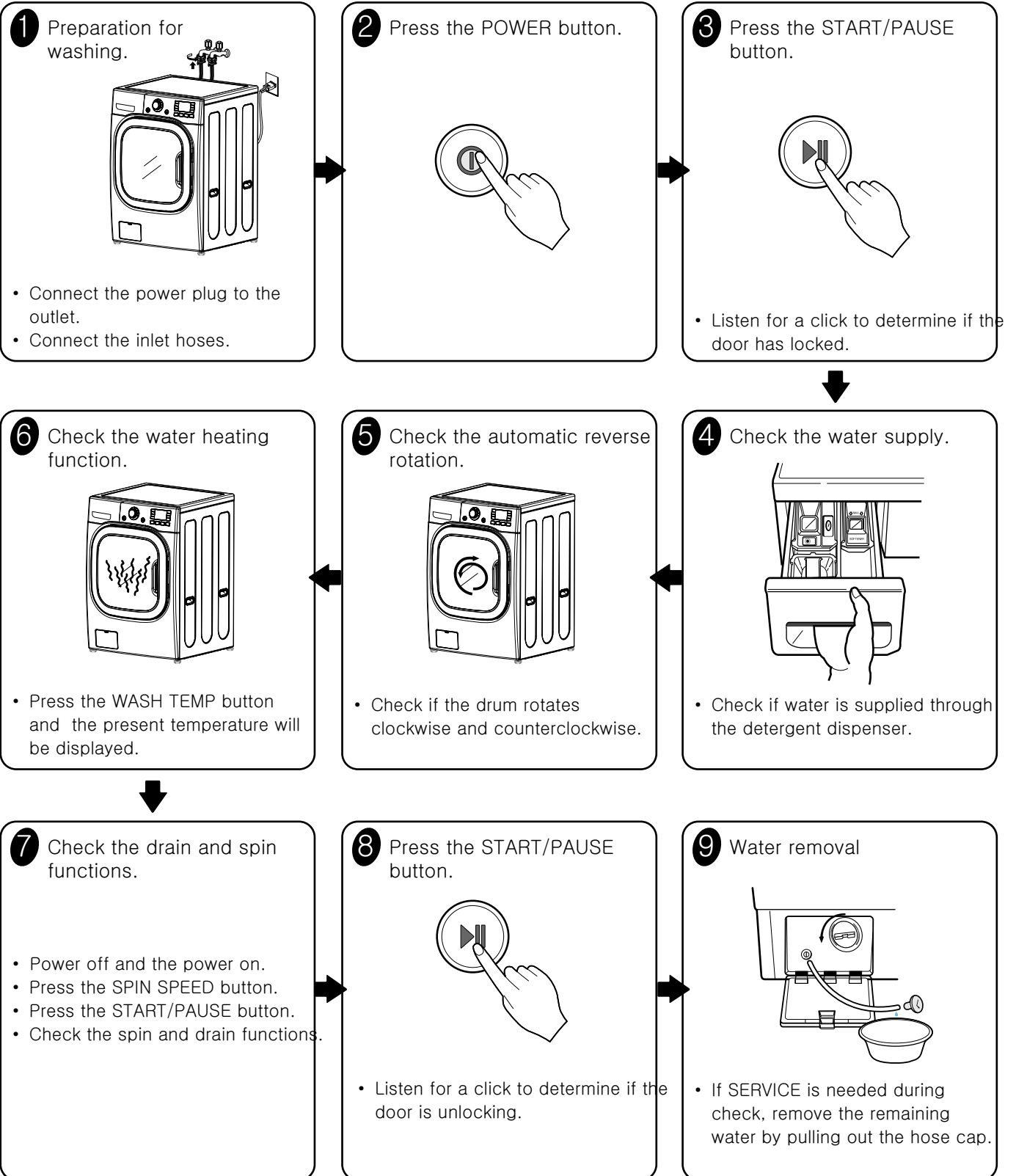


※ The end of the drain hose should be placed less than 96" (8' or 2.4 m) above the floor.

■ CONNECT POWER PLUG



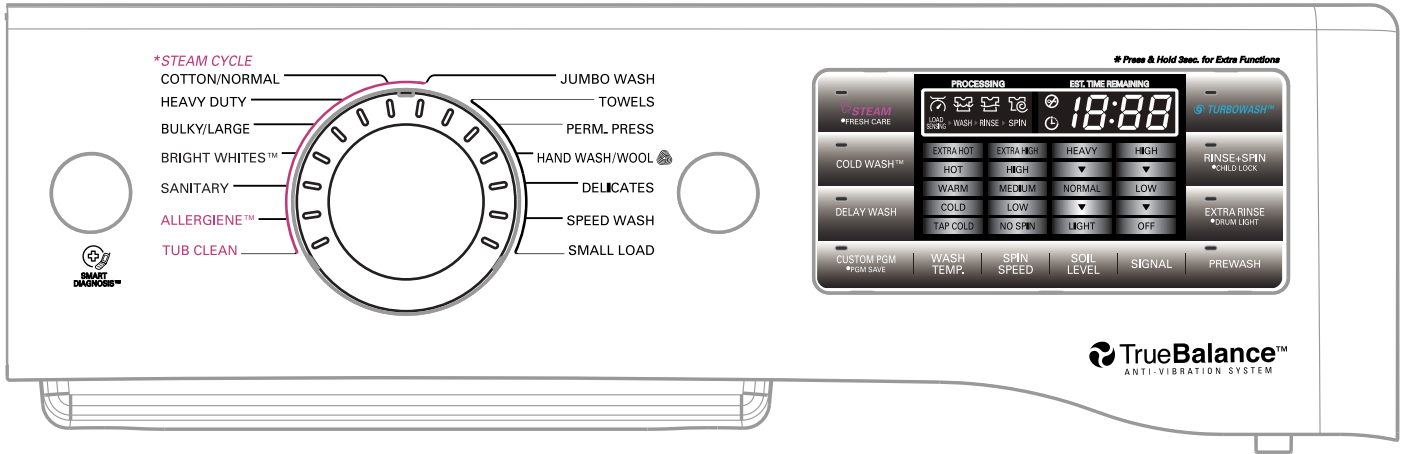
7 TEST OPERATION



5. OPERATION

5-1. CONTROL PANEL FEATURES

■ WM8000H*A

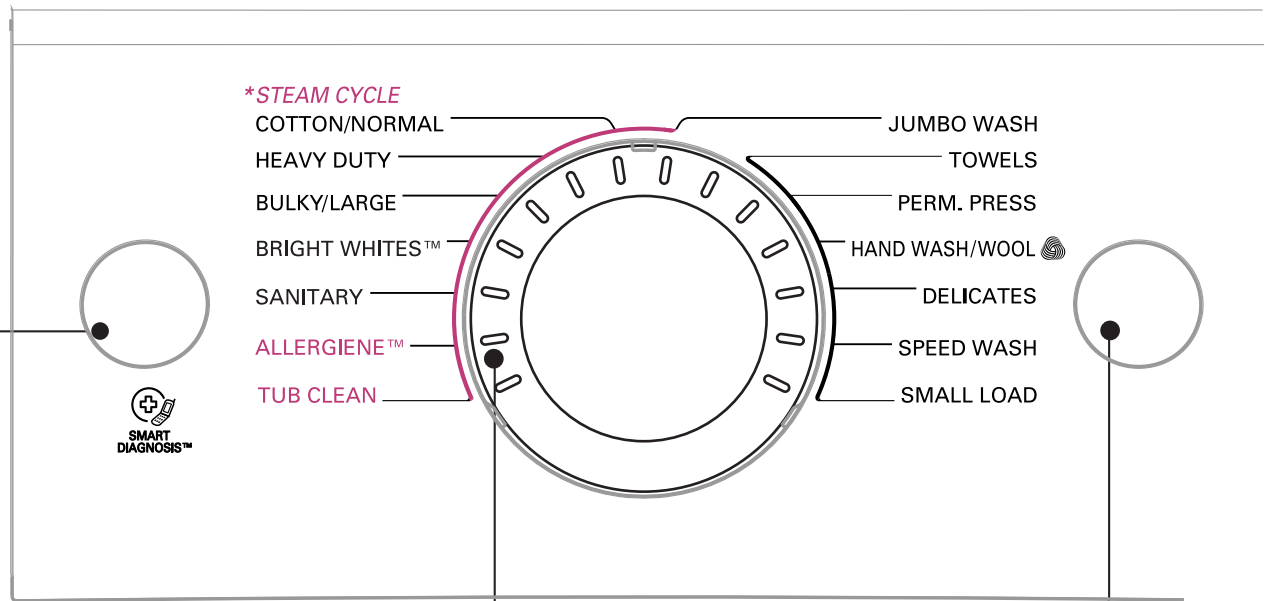


Power Button

- Use this button to turn the power On/Off.

Status Indicator

- It shows elapsed time of the cycle the washer is operating.



Cycle Selector Knob

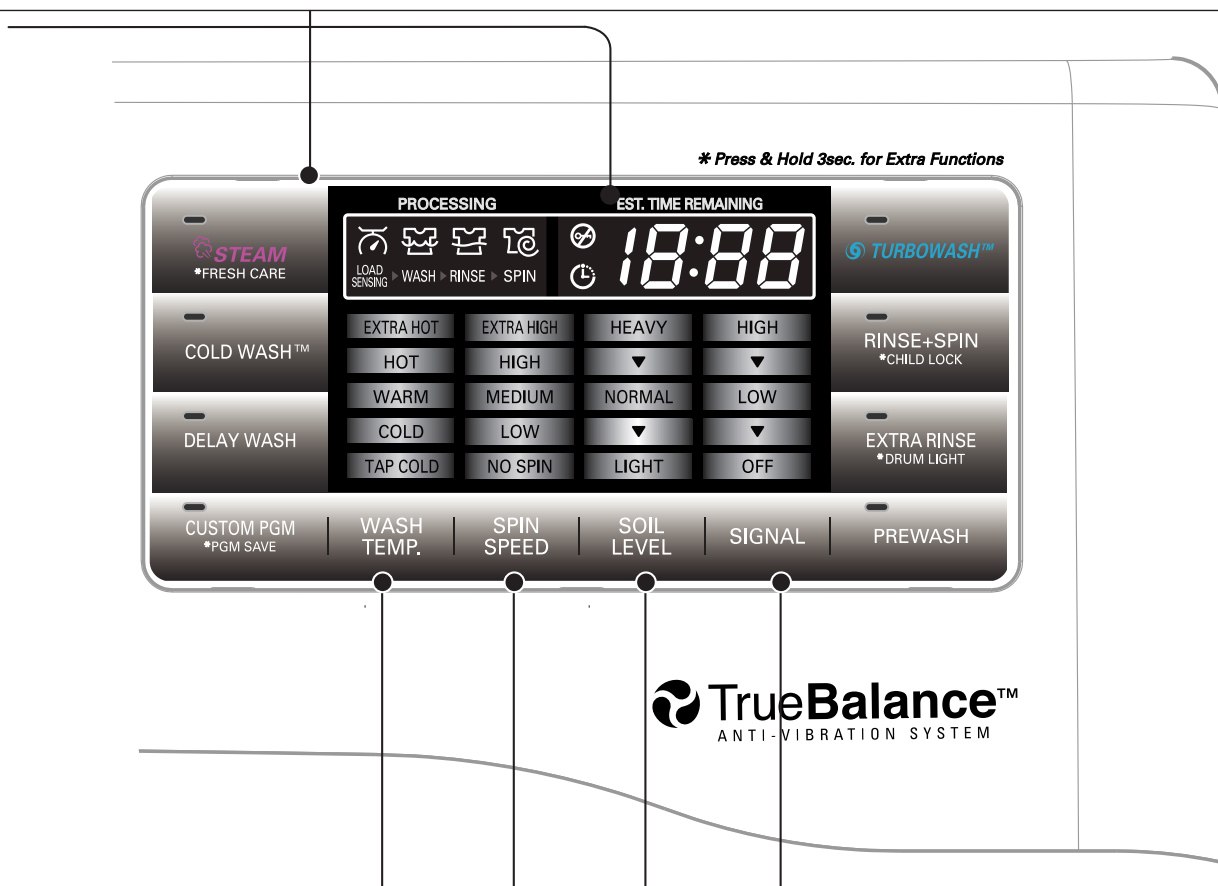
- Rotate the Cycle selector knob to select the cycle designed for different types of fabric and soil levels.

Start/Pause

- Use this button to Start/Stop the washer.

Option Button

- **STEAM:** Use the STEAM button to add steam to the cycle for the extra cleaning.
- **PRE-WASH:** Use the PREWASH button to add an additional pre-wash time before the cycle you have chosen
- **DELAY WASH:** Once you have selected the cycle and other settings, press this button to delay the start of the wash cycle.
- **COLDWASH™ :** Use this function to wash without hot water and heating.
- **EXTRA RINSE :** This option will add an extra rinse cycle to the selected cycle.
- **CHILD LOCK :** Use this option to prevent unwanted use of the washer or to keep cycle settings from being changed while the washer is operating.
- **TURBO WASH : RINSE+SPIN :** Use this option to rinse detergent from the load.
- **CUSTOM PGM :** Use this option to save special combination of settings that you use frequently



Wash Temp. Spin Speed, Soil Level, Signal Button

- Select a water temperature based on the type of load you are washing.
- To change the spin speed, press the **Spin Speed** button repeatedly to cycle through available options.
- To change the soil level, press the **Soil Level** button repeatedly until the desired setting is on.
- Press repeatedly to adjust the volume of the signal (beeper).

5-2. Cycle Guide

The cycle guide below shows the options and recommended fabric types for each cycle.

● = Available option

CYCLE	FABRIC TYPE	DISPLAY TIME(MIN)	BASIC OPTION			ADDITIONAL OPTIONS					
			WASH TEMP.	SPIN SPEED	SOIL LEVEL	STEAM	COLD WASH™	DELAY WASH	EXTRA RINSE	PRE WASH	Turbo WASH
ALLERGIENE™	Cotton, underwear, pillow covers, bed sheets, baby wear	88 ~ 132	–	HIGH	–	●		●	●		●
				MEDIUM LOW NO SPIN EXTRA HIGH							
SANITARY	Heavily soiled underwear, work clothes, diapers, etc.	81 ~ 112	EXTRA HOT	HIGH	NORMAL	●		●	●	●	●
				MEDIUM LOW NO SPIN EXTRA HIGH	LIGHT HEAVY						
BRIGHT WHITES™	White Fabrics	51 ~ 79	HOT	HIGH	NORMAL	●		●	●	●	●
			WARM COLD TAP COLD	MEDIUM LOW NO SPIN EXTRA HIGH	LIGHT HEAVY						
BULKY/LARGE	Large items such as blankets and comforters	45 ~ 68	WARM	MEDIUM	NORMAL	●	●	●	●	●	●
			COLD TAP COLD HOT	LOW NO SPIN	LIGHT HEAVY						
HEAVY DUTY	Heavy soiled Cotton Fabrics	60 ~ 75	WARM	EXTRA HIGH	HEAVY	●	●	●	●	●	●
			COLD TAP COLD HOT	HIGH MEDIUM LOW NO SPIN	NORMAL LIGHT						
COTTON/ NORMAL	Cotton, linen, towels, shirts, sheets, jeans, mixed loads	26 ~ 95	WARM	MEDIUM	NORMAL	●	●	●	●	●	●
			COLD TAP COLD HOT	MEDIUM LOW EXTRA HIGH	LIGHT HEAVY						
JUMBO WASH	Comforter	45 ~ 68	WARM	MEDIUM	NORMAL	●		●	●		●
			COLD TAP COLD HOT	LOW HIGH	LIGHT HEAVY						
TOWELS	Towels	60 ~ 113	WARM	EXTRA HIGH	HEAVY	●	●	●	●	●	●
			COLD TAP COLD HOT	HIGH MEDIUM LOW NO SPIN	NORMAL LIGHT						
PERM. PRESS	Dress shirts/pants, wrinkle-free clothing, poly/cotton blend clothing, tablecloths	29 ~ 56	WARM	MEDIUM	NORMAL	●	●	●	●	●	●
			COLD TAP COLD HOT	MEDIUM LOW EXTRA HIGH	LIGHT HEAVY						
HAND WASH/ WOOL	Items labeled "hand-washable"	44 ~ 55	WARM	LOW	NORMAL		●	●			
			COLD TAP COLD	NO SPIN	LIGHT						
DELICATES	Dress shirts/blouses, nylons, sheer or lacy garments	30 ~ 53	COLD	MEDIUM	LIGHT						
			TAP COLD WARM	MEDIUM NO SPIN LOW	NORMAL HEAVY LIGHT	●	●	●	●		
SPEED WASH	Lightly soiled clothing and small loads	7 ~ 25	HOT	EXTRA HIGH	LIGHT						
			WARM COLD TAP COLD	HIGH MEDIUM LOW NO SPIN	HEAVY NORMAL	●	●	●		●	
SMALL LOAD	Normally soiled and small loads.	31	WARM	HIGH	NORMAL			●			●
			COLD TAP COLD	MEDIUM LOW NO SPIN	LIGHT HEAVY						
TUB CLEAN	This cycle is designed to remove a mildewy or musty smell.	89	–	–	–						

Cycle time depends on water pressure, type and amount of load and chosen additional options.

Cycle time depends on water pressure, type and amount of load and chosen additional options.

To protect your garments, not every wash/rinse temperature, spin speed, soil level, or option is available with every cycle.

5-3. SPECIAL FUNCTIONS

The option buttons also activate special functions, including CHILD LOCK, DRUM LIGHT, FRESH CARE, and PGM SAVE. Press and hold the option button marked with the special function for 3 seconds to activate.

FRESH CARE



Use this option to make laundry less stressful by intermittent tumbling action. This option helps to reduce moisture in the load. Press and hold the STEAM button for 3seconds to activate or deactivate FRESH CARE.

CHILD LOCK



Use this option to prevent unwanted use of the washer or to keep cycle settings from being changed while the washer is operating. Press and hold the RINSE+SPIN button for 3seconds to activate or deactivate CHILD LOCK. CHILD LOCK will be shown in the display, and all controls are disabled except the ON/OFF button. The washer can be locked during a cycle.

NOTE: CHILD LOCK lasts after the end of cycle. If you want to deactivate this function, Press and hold the RINSE+SPIN button for 3 seconds.

DRUM LIGHT



The drum is equipped with a white LED light that illuminates when the washer is turned on. This light automatically turns off when the door is closed and the cycle starts. To turn on the light during a cycle, press and hold the EXTRA RINSE button for 3 seconds. The drum light will illuminate and then turn off automatically after 4 minutes.

PGM SAVE



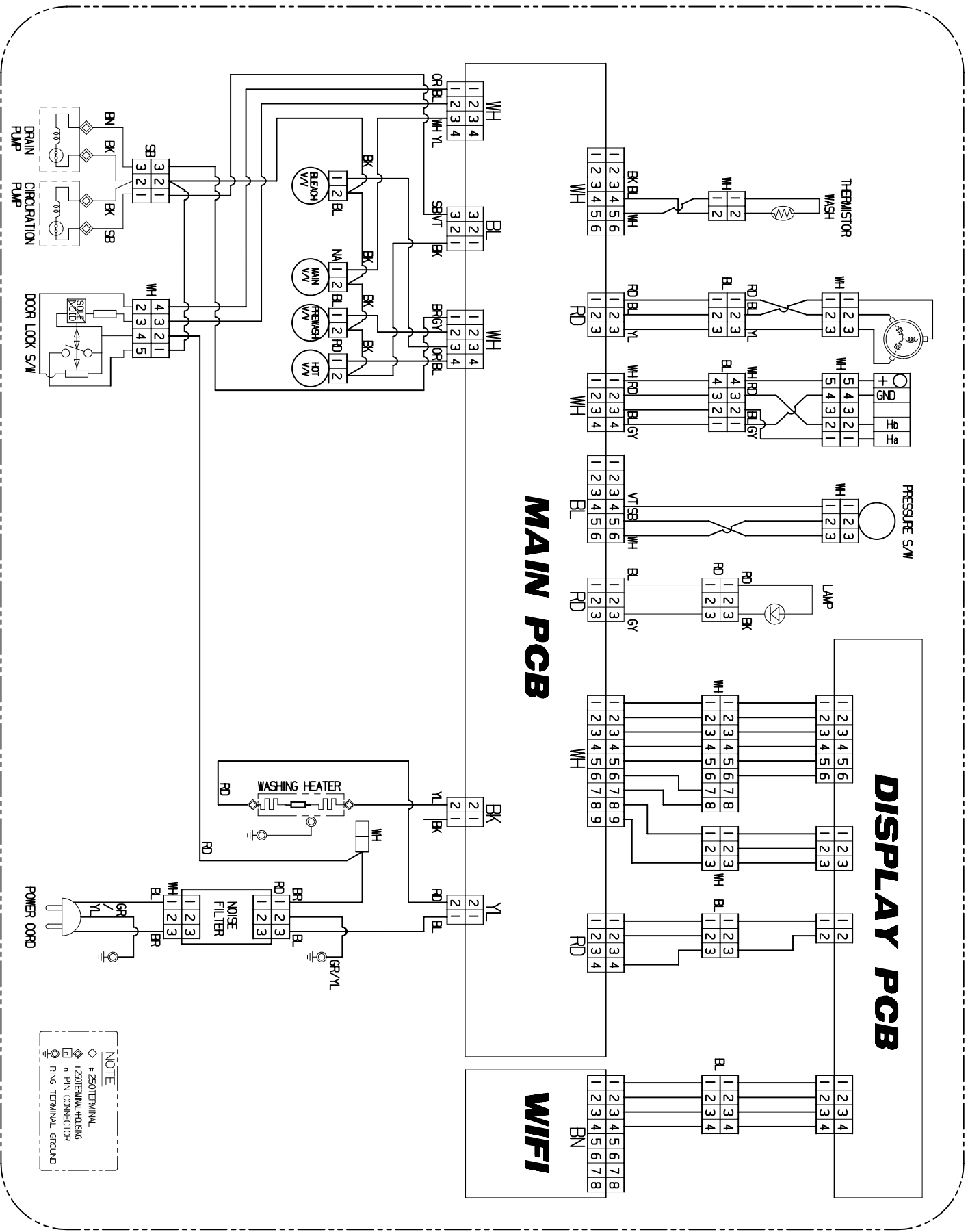
CUSTOM PROGRAM allows you to store a customized wash cycle for future use. It allows you to save favorite temperature, spin speed, soil level, and other options for a cycle, and then recall them at the touch of a button

5-4. Explanation of each process

No.	Process	Explanation
1.	Stand-by	<ul style="list-style-type: none"> • Electrical power is supplied. • Washer is ready to work and the micom is in the active mode.
2.	Water supply	<ul style="list-style-type: none"> • After loading laundry and selecting a course and a cycle, water is supplied and the drum rotates. • When the user selects PRE-WASH, water is supplied through the pre-wash valve.
3.	Soaking and washing laundry	<ul style="list-style-type: none"> • To get laundry wet, the drum rotates clockwise and counterclockwise. • If water amount is insufficient at this time, the inlet valve will supply water again.
4.	Heating and washing	<ul style="list-style-type: none"> • The heater heats the water in drum to the selected water temperature and drum rotates for washing.
5. 6.	Washing and heating / washing	<ul style="list-style-type: none"> • When the water temperature reaches to the selected temperature, the heating stops but drum rotation continues. • If water temperature becomes lower than selected because of re-supplied water, the heating starts again.
7.	Washing	<ul style="list-style-type: none"> • Fuzzy logic decides washing time according to the laundry load, water temperature, and other factors.
8.	Drainage	<ul style="list-style-type: none"> • A pump motor drains the water from the drum. • When the pressure switch indicates the water has been drained, spin starts. • When very hot water is selected, in the hot, Allergiene, or sanitary cycle, the load is cooled before the door can be opened to prevent damage to the laundry or a burn hazard.
9.	Untangling (Sensing eccentricity)	<ul style="list-style-type: none"> • It balances laundry load and senses the eccentricity of the load, to allow spinning without vibration. • If the eccentricity is worse than the allowed level, it repeats the disentangling process. When the repeated time is more than the allowed level, it displays UE. • When the balance is corrected, the spin cycle begins • During this process, the drain pump works as needed to expel the water extracted from the load.

No.	Process	Explanation
10.	Intermittent spin	<ul style="list-style-type: none"> To reach the correct set speed, the motor rotates clockwise and counterclockwise directions after spin process starts. If the water level frequency is lower than 23.0 kHz, a washer senses suds and starts suds removal process.
11.	Rinse spin	<ul style="list-style-type: none"> In this process, the remaining water during washing process is extracted and the selected speed is kept. Removing suds process is in active mode at this cycle.
12.	Remaining spin	<ul style="list-style-type: none"> After spin finishes, the drum rotates by remaining spin power until it stops. Motor power is off. This process is overlapped with next process.
13.	Rinse water supply	<ul style="list-style-type: none"> Water supply for rinse process.
14.	Rinse	<ul style="list-style-type: none"> Rinsing process.
15.	Last drainage	<ul style="list-style-type: none"> After spin finishes and power is not supplied to motor, the drum coasts to a stop. If rinse hold is selected, the water remains in the tub and the drain pump is not operated.
16.	Disentangling	<ul style="list-style-type: none"> The same as item 9.
17.	Intermittent spin	<ul style="list-style-type: none"> The same as item 10.
18.	Main spin1	<ul style="list-style-type: none"> The same as item 11.
19.	Main spin1	<ul style="list-style-type: none"> At the end of a main spin, the spin speed will reach the selected rpm
20.	Remaining spin	<ul style="list-style-type: none"> The same with item 12.
21.	isentangling	<ul style="list-style-type: none"> After spin finishes, disentangling starts to remove unbalanced laundry.
22.	End	<ul style="list-style-type: none"> After end signal is displayed, it stays for 8 seconds and power is automatically turned off. (Auto type door switch) After door switch is off, end signal is displayed in the case of manual type and it takes around 2 minute to turn off door switch.

6. WIRING DIAGRAM / PROGRAM CHART



7. TEST MODE

7-1. SAFETY CAUTION

- There can be live AC and DC voltage on some terminals on the main board, even when the machine is turned off. Be cautious to avoid electric shock when disconnecting parts while troubleshooting. (Wear Static Discharge gloves when working.)
- After cutting off the power when changing the PWB disconnecting, or reassembling.
- Be careful static when handling the PWB assembly, and use Electro Static Discharge plastic pack when shipping or storing it.

7-2. LOAD TEST MODE

The washer must be empty and the controls must be in the off state.

1. Hold the **SPIN SPEED** and **SOIL LEVEL** and then press the POWER button.
2. Then buzzer will sound twice.
3. Press the Start/Pause (⏸) button repeatedly to cycle through the test modes.

Number of times the Start/Pause button is pressed	Check Point	Display Status
None	Turns on all lamps and locks the door.	LOAD TEST MODE
1 time	Tumble clockwise.	Rpm (45~50)
2 times	Low speed spin.	Rpm (55~60)
3 times	High speed spin.	Rpm (110~115)
4 times	Inlet valve for prewash turns on.	Water level frequency (0~255)
5 times	Inlet valve for main wash turns on.	Water level frequency (0~255)
6 times	Inlet valve for hot water turns on.	Water level frequency (0~255)
7 times	Inlet valve for bleach turns on.	Water level frequency (0~255)
8 times	Tumble counterclockwise.	rpm (42~50)
9 times	Heater turns on for 3 seconds.	Water temperature
10 times	Circulation pump turns on.	Water level frequency (25~65)
11 times	Drain pump turns on.	Water level frequency (25~65)
12 times	off	-

7-3. HOW TO CHECK THE WATER LEVEL FREQUENCY

Press and hold the **WASH/RINSE** and **DELAY WASH** button simultaneously.



● The digits indicate the water level frequency (x.1 kHz).
 So, for example a display indicating 241: a Water level frequency of 241 x.1 kHz
 = 24.1 kHz

8. TROUBLESHOOTING


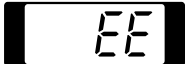
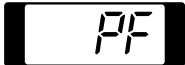
8-1. SAFETY CAUTION

- There can be live AC and DC voltage on terminals on the main board, even when the machine is turned off. Be cautious to avoid electric shock when disconnecting parts while troubleshooting. (Wear Electro Static Discharge gloves when working.)
- After cutting off the power when changing the PWB assembly, disconnecting, or reassembling.
- Be careful static when handling the PWB assembly, and use Electro Static Discharge plastic pack when shipping or storing it.

8-2. ERROR MODE SUMMARY

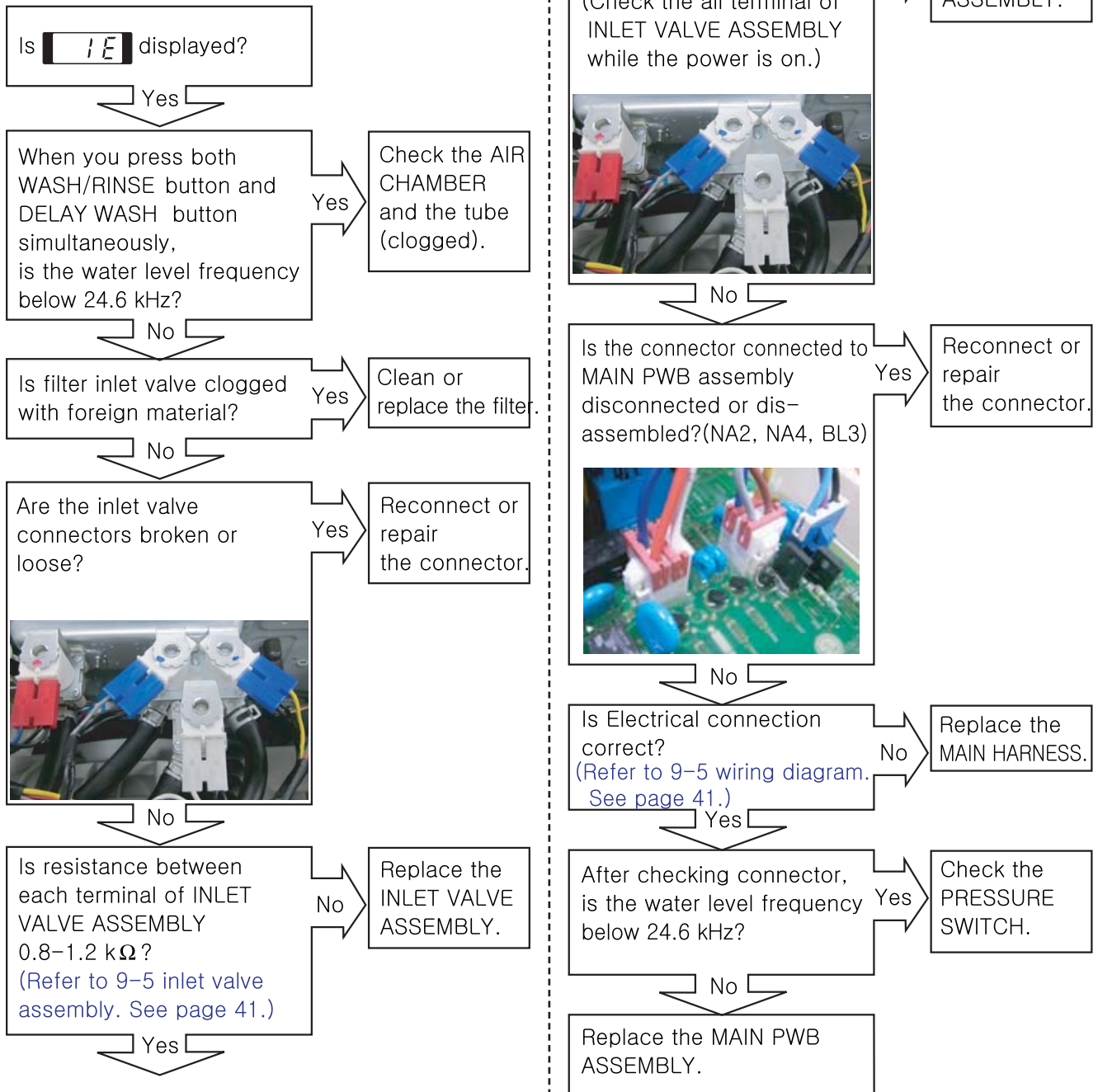
- If you press the START/PAUSE button when an error is displayed, any error except **PE** will disappear and the machine will go into the pause status.
- In case of **PE**, **LE**, **DE** if the error is not resolved within 20 seconds, or the in case of other errors, if the error is not resolved within 4 minutes, power will be turned off automatically and the error code will blink. But in the case **FE**, power will not be turned off.

	ERROR	SYMPTOM	CAUSE
1	WATER INLET ERROR	IE	<ul style="list-style-type: none"> • Correct water level (24.6kHz) is not reached within 8 minutes after water is supplied or it does not reach the preset water level within 20 minutes.
2	UNBALANCE ERROR	UE	<ul style="list-style-type: none"> • The load is too small. • The appliance is tilted. • Laundry is gathered to one side. • Non-distributable things are put into the drum.
3	DRAIN ERROR	DE	<ul style="list-style-type: none"> • Not fully drained within 10 minutes.
4	OVERFLOW ERROR	FE	<ul style="list-style-type: none"> • Water is overflowing. (water level frequency is over 21.3kHz). ※ If FE is displayed, the drain pump will operate to drain the water automatically.
5	PRESSURE SENSOR ERROR	PE	<ul style="list-style-type: none"> • The PRESSURE SENSOR ASSEMBLY is out of order. • When water level frequency is consistently below 10 kHz or over 30 kHz.
6	DOOR OPEN ERROR	DE	<ul style="list-style-type: none"> • Door not all the way closed. • Loose electrical connections at door switch and PWB Assembly. • The DOOR SWITCH ASSEMBLY is out of order.
7	HEATING ERROR	LE	<ul style="list-style-type: none"> • The THERMISTOR is out of order.

	ERROR	SYMPTOM	CAUSE
8	LOCKED MOTOR ERROR		<ul style="list-style-type: none"> • The connector (3-pin, male, white) in the MOTOR HARNESS is not connected to the connector (3-pin, female, white) of STATOR ASSEMBLY. • The electric contact between the connectors (3-pin, male, white) in the MOTOR HARNESS and 4-pin, female, white connector in the MAIN PWB ASSEMBLY is bad or unstable. • The MOTOR HARNESS between the STATOR ASSEMBLY and MAIN PWB ASSEMBLY is cut (open circuited). • The hall sensor is out of order/defective.
9	EEPROM ERROR		<ul style="list-style-type: none"> • EEPROM is out of order. ※ Displayed only when the START/PAUSE button is first pressed in the Load Test Mode.
10	POWER FAILURE		<ul style="list-style-type: none"> • After the power supply is stopped while washing machine is working, the power is supplied rapidly.

8-3. TROUBLESHOOTING WITH ERROR

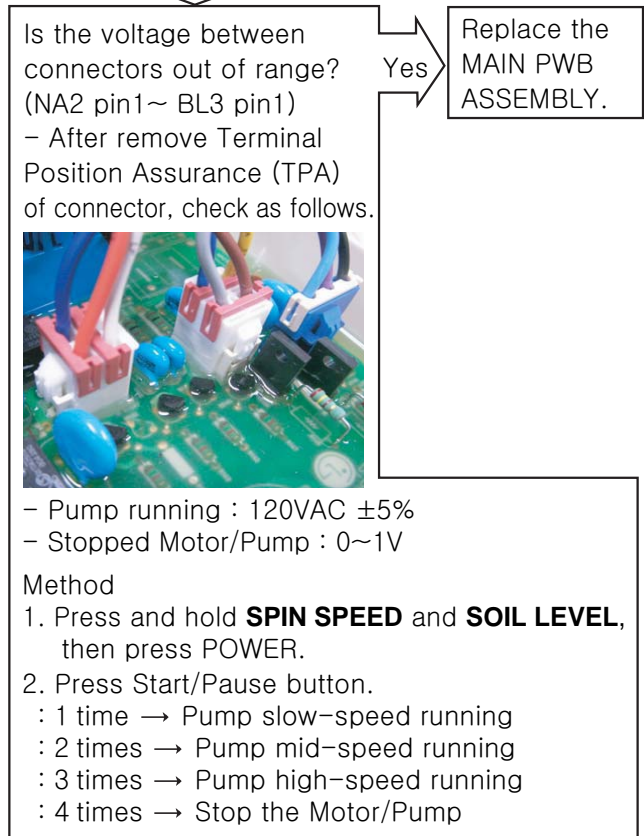
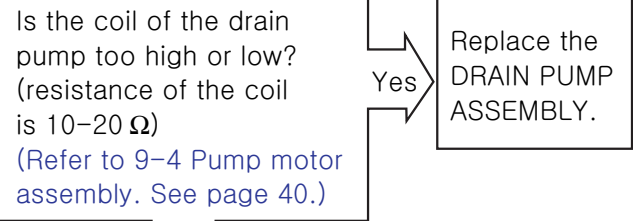
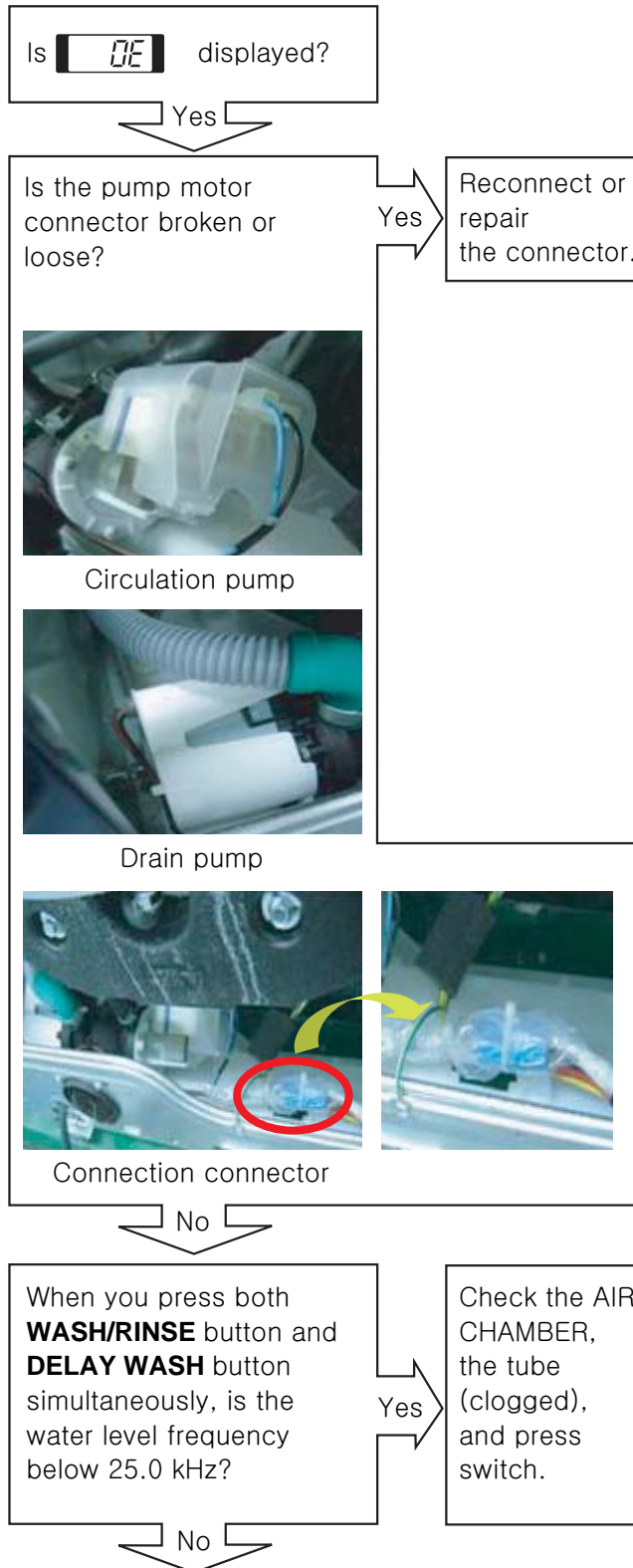
INLET VALVE ERROR



[Note] Installation safety check list

- 1) No water tap leakage
- 2) No water tap freeze
- 3) No entanglement of water supply hose
- 4) No water shortage
- 5) No shrinkage on water supply hose due to a possible misuse of hot and cold water
- 6) No water supply hose leakage

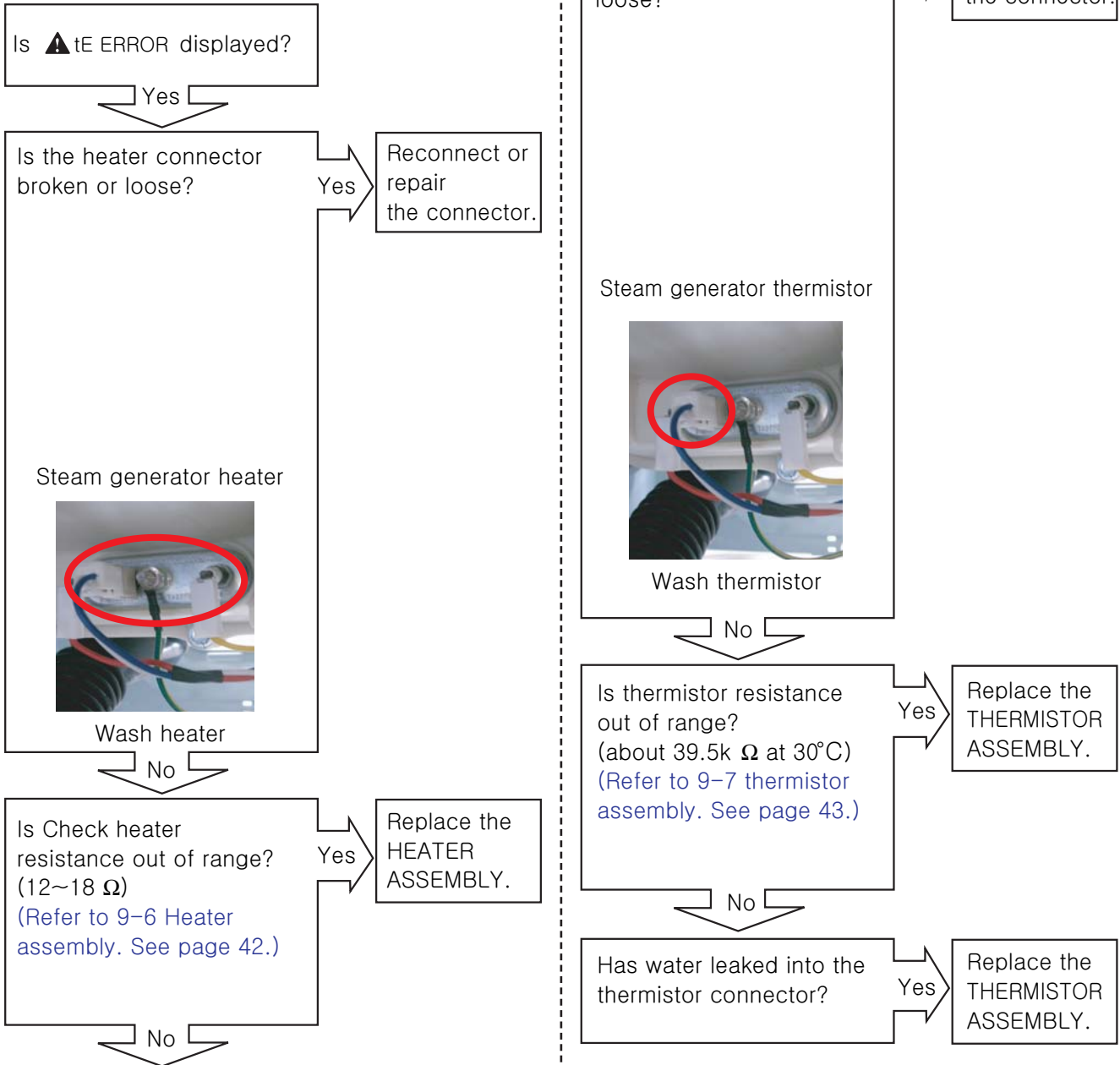
DRAIN ERROR



[Note] Installation check list

- 1) The drainage hose must not stay in a lower position.
- 2) The drainage hose must not be bent or clogged in any way due to the surrounding physical configuration.
- 3) The drainage hose must not get frozen at all times.
- 4) The drainage pump must not have any improper substance or material inside that may cause a machine breakdown.

HEATING ERROR



[Note]

A control board failure is rare. The sensing parts of the thermistor circuit are only resistors and capacitors.

LOCKED MOTOR ERROR

Is  LE ERROR displayed?

Yes

Check the connectors below.
Is the connector disconnected or disassembled?
(motor hall sensor connector, motor drive connector.)
- part of main PWB assembly (NA1, RD4)

Reconnect the connector.
(connector / wire / motor)



Motor Drive



Hall sensor

Wire and connectors



Motor Drive Hall Sensor

Motor portion



Motor

Yes

Is rotor magnet cracked?



Magnet

Yes

Replace the ROTOR.

No

Is the resistance values in the range of 5 to 15Ω?
(U-V, V-W, W-V)
:U=1, V=2, W=3

-After pull out the RD4 connector, check the terminal of the connector in wire. (Red 3P, male)

No

Replace the STATOR.



Yes

Is hall sensor out of order? (Refer to 9-3 Stator assembly/Hall sensor. See pages 37~39.)

Yes

Replace the Hall sensor.

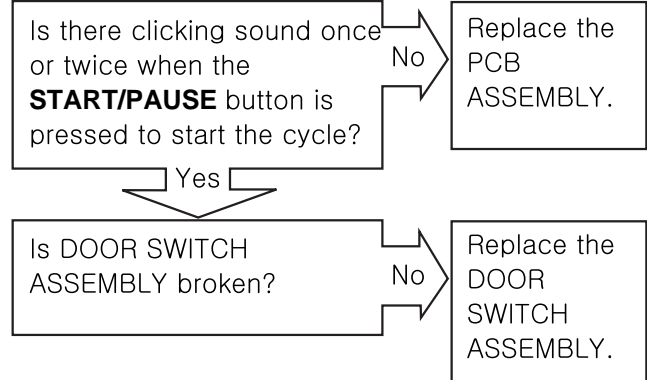
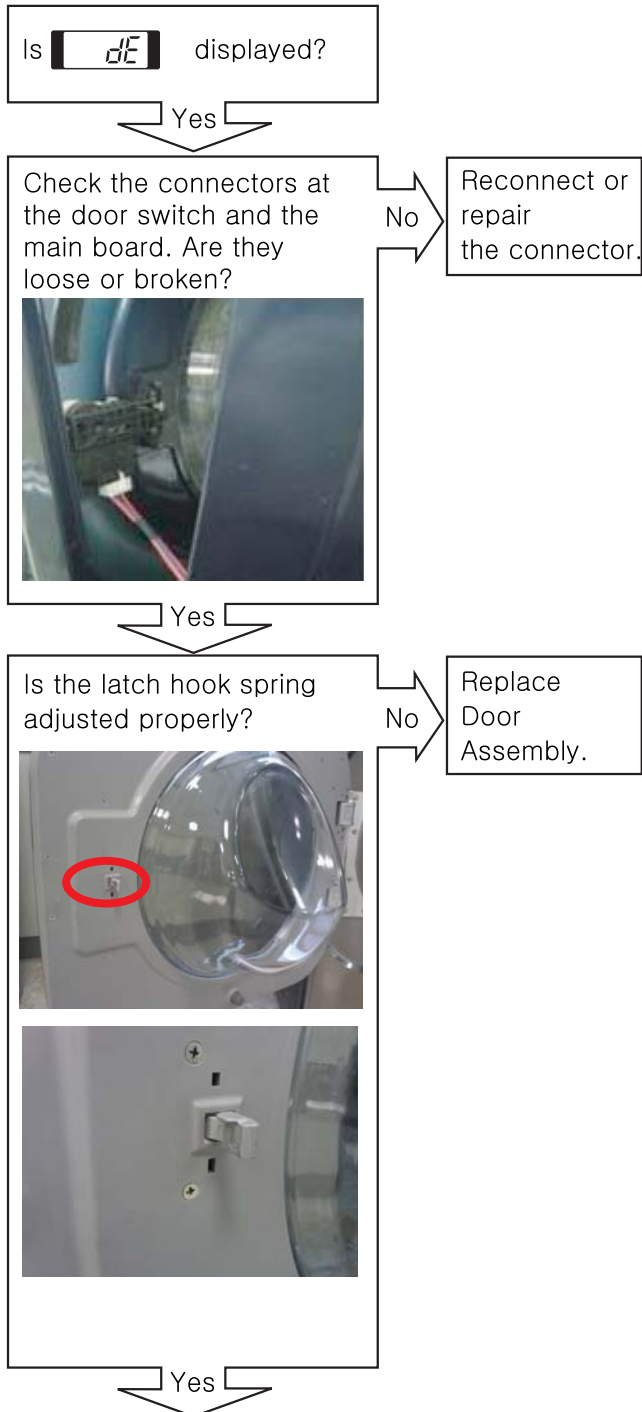
No

Check the IPM in the controller.

No

Replace the MAIN PWB ASSEMBLY.

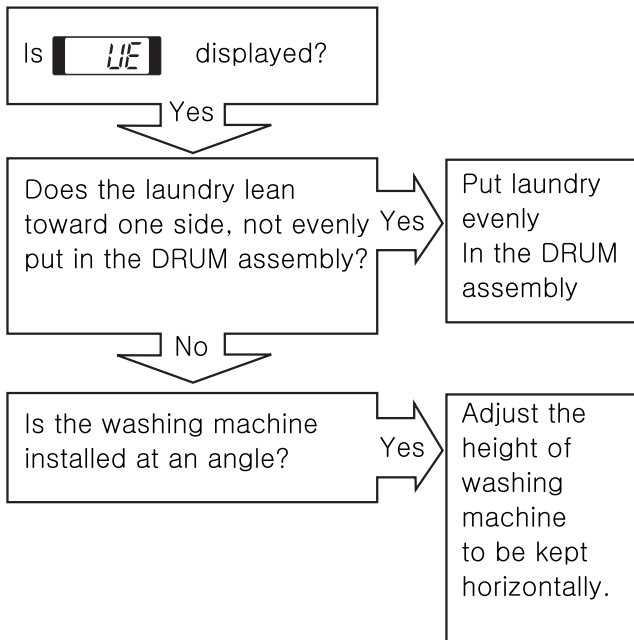
DOOR OPEN ERROR



[Note] Installation check list

- 1) The machine must operate with all the doors completely closed and locked.
- 2) The washing area must operate with a water temperature not higher than 45 Celsius and should not be overfilled.

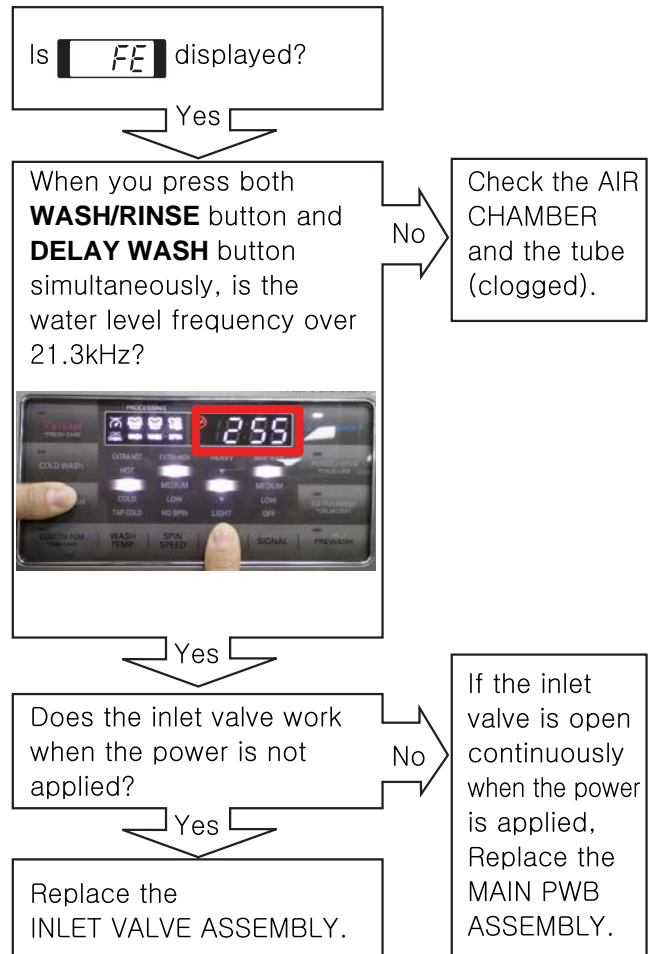
UNBALANCE ERROR



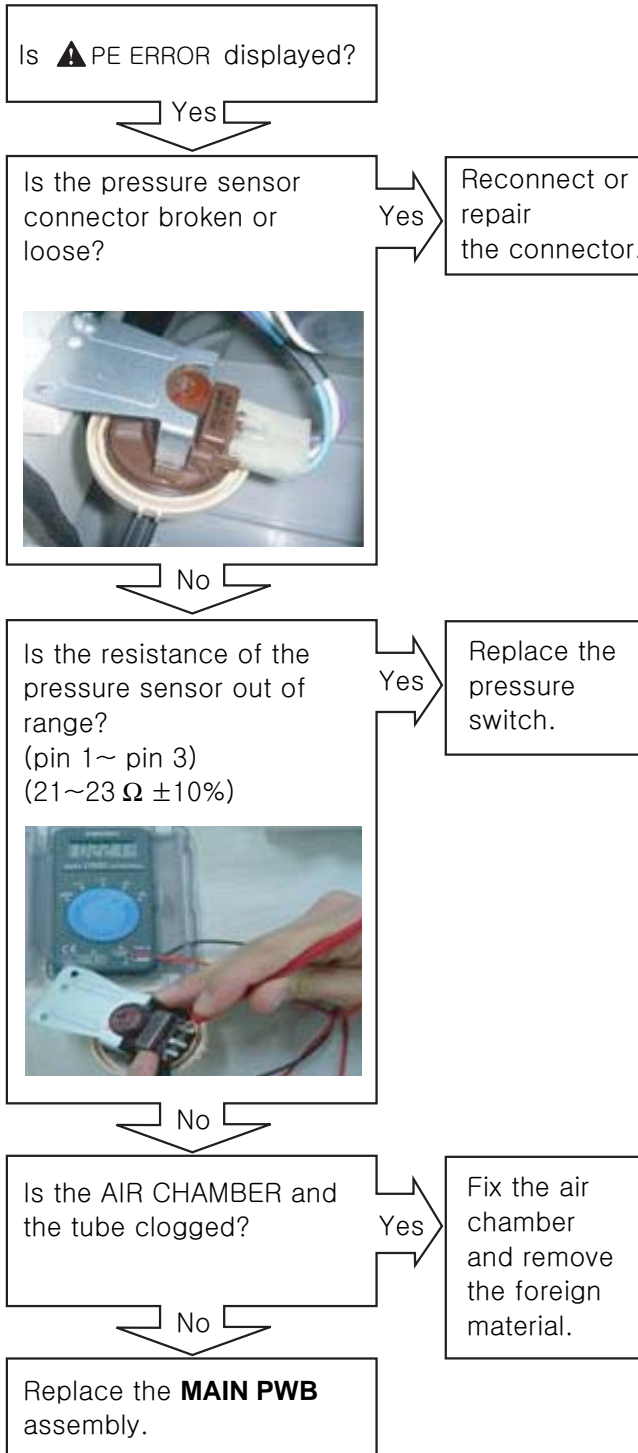
[Note] Installation check list

- 1) Remove the transit bolts. (4)
- 2) Confirmation on the material to see if it is capable of handling two different types of blanket materials.

OVER FLOW ERROR



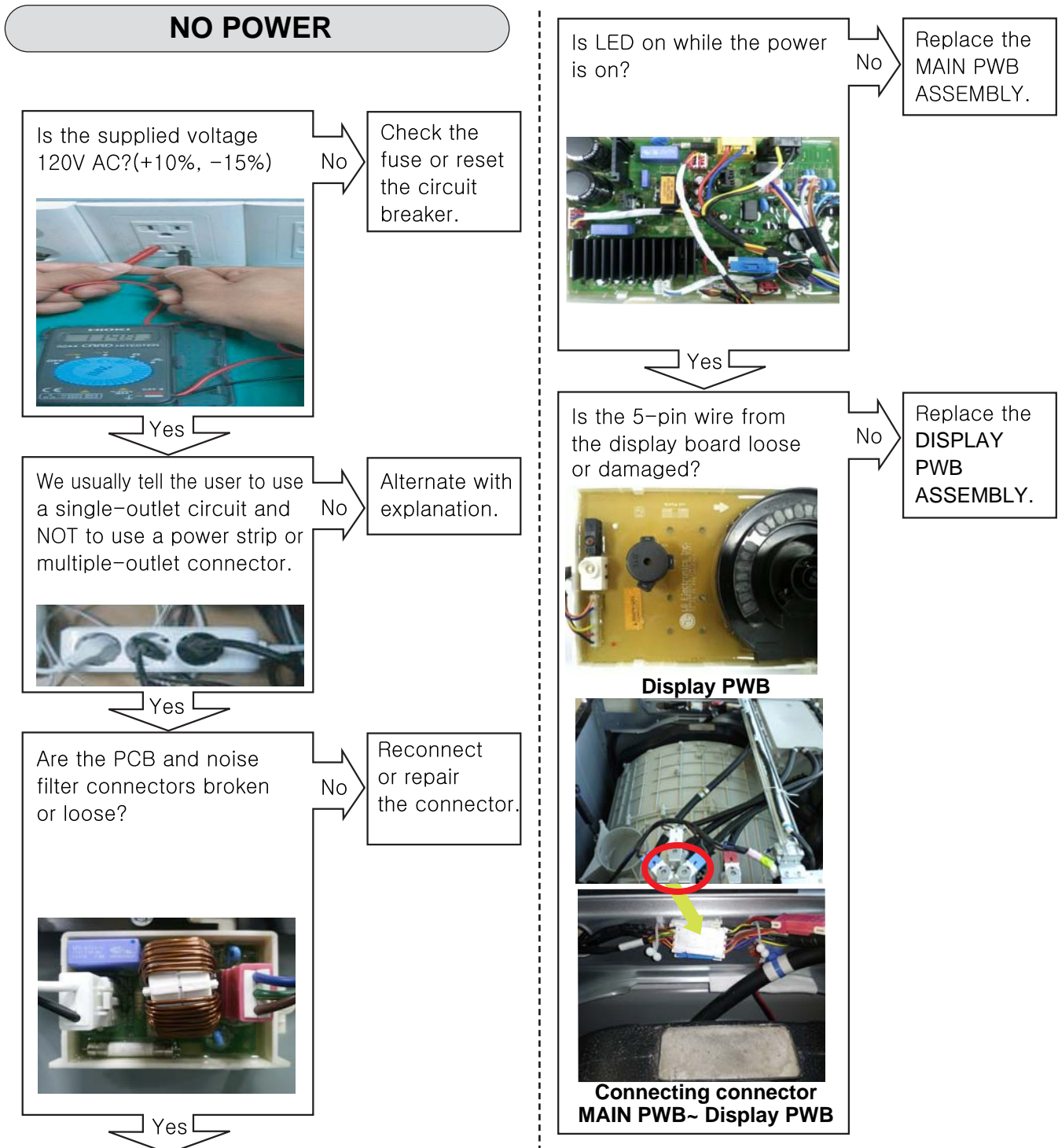
PRESSURE SENSOR ERROR



8-4. OTHER TROUBLESHOOTING

⚠ CAUTION

1. Be careful of electric shock if disconnecting parts while troubleshooting.
2. First of all, check the connection of each electrical terminal with the wiring diagram.
3. If you replace the MAIN PWB ASSEMBLY, reinsert the connectors correctly.

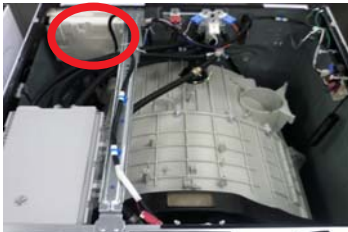


BUTTON DOESN'T WORK

Are the connectors to the MAIN board and DISPLAY board damaged or broken?

Yes

Reconnect or Repair the connector.



No

Is the button of panel stuck?

Yes

Repair the button.



No

Is the display PCB broken? (check the buzzer sound and LED light while push the button.)

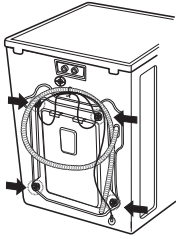
Yes

Replace the DISPLAY PWB ASSEMBLY.



VIBRATION & NOISE IN SPIN

Have all the transit bolts and base packing been removed?



Base Packing

Yes

No

Remove the transit bolts and base packing.

Is the washer installed on a solidly constructed floor?

Yes

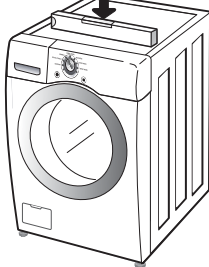
No

Move the washer or reinforce the floor.

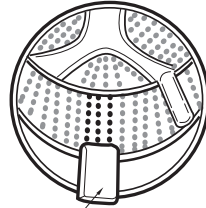
Check if the washer is perfectly level as follows:

Check the leveling of the washer with a level and check that the washer is stable.

Level



Put an unbalance part (rubber) inside of drum and start QC test mode and run in high spin. (Refer to section 7.2, page 19.) When the machine is spinning in high speed, verify that it is stable.

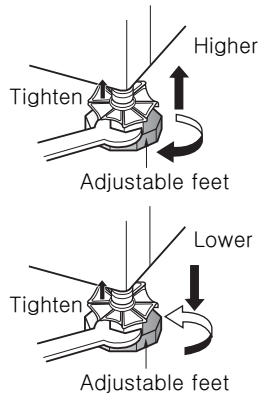


Unbalance Part

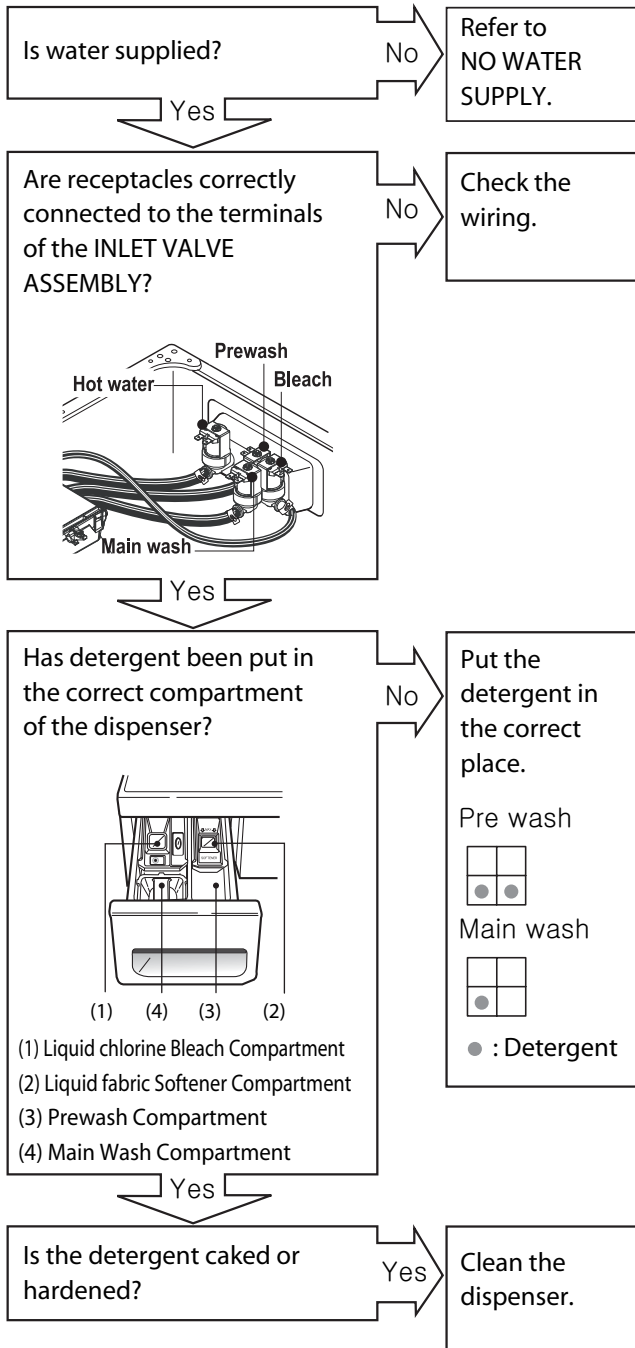
If you do not have the unbalance part, put 4.5 to 6.5 lbs (2 to 3 kg) of clothing. Once loaded, press power, Rinse+Spin and the start/pause button in sequence. When the machine is spinning in high speed, verify that it is stable.

Yes

If it is not stable, adjust feet accordingly. After the washer is level, tighten the lock nuts up against of the base of the washer. All lock nuts must be tightened.



DETERGENT DOES NOT FLOW IN



LIQUID DETERGENT/SOFTENER/ BLEACH DOES NOT FLOW IN

Is water supplied? No

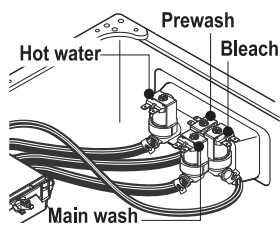
Yes

Refer to
NO WATER
SUPPLY.

Are the plugs correctly connected to the terminals of the INLET VALVE ASSEMBLY? No

Yes

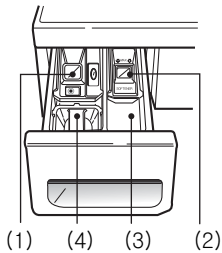
Check the
wiring on the
dispenser.



Is liquid detergent/softener/bleach put in the correct compartment of the drawer? No

Yes

Put it in the
correct
compartment.

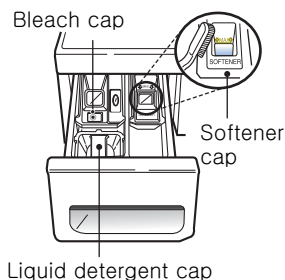


- (1) Liquid chlorine Bleach Compartment
- (2) Liquid fabric Softener Compartment
- (3) Prewash Compartment
- (4) Main Wash Compartment

Is the liquid detergent/softener/bleach cap clogged? Yes

No

Clean the cap
and
container.

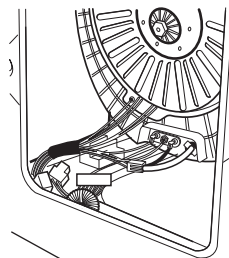


ABNORMAL SOUND

Is the motor bolt loosened? Yes

No

Secure the
bolt.



Is there friction noise coming from the motor? Yes

No

Check hall
sensor.
Replace if
defective.
Then check
stator.
Replace if
necessary.
Check rotor
for broken
magnets.
Replace rotor
if necessary.

9. COMPONENT TESTING INFORMATION

⚠ WARNING When Resistance (Ohm) checking the component, be sure to turn the power off, and do voltage discharge sufficiently.

9-1. FILTER ASSEMBLY (LINE FILTER)

<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PWB / Wiring Diagram</p>						
<p>Test points and Result</p>	<table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Points</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>WH (1) to RD (3)</td> <td>0 Ω</td> </tr> <tr> <td>WH (3) to RD (1)</td> <td>0 Ω</td> </tr> </tbody> </table>	Test Points	Result	WH (1) to RD (3)	0 Ω	WH (3) to RD (1)	0 Ω
Test Points	Result						
WH (1) to RD (3)	0 Ω						
WH (3) to RD (1)	0 Ω						

9-2. DOOR LOCK SWITCH ASSEMBLY

<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PWB / Wiring Diagram</p>
<p>Function</p>	<p>The door lock switch assembly consists of a heating PTC, a bimetal, a protection PTC, and a solenoid. It locks the door during the wash cycle.</p> <ol style="list-style-type: none"> 1. Operation for door closing <ul style="list-style-type: none"> - After the system turns on, PTC heating starts up through terminals 2 and 4 authorizing the power on. - After PTC heating starts up and before solenoid operation is driven, force the system to the off position through CAM. ⇒ Door close - Authorizing one impulse through terminal 3~4 (PTC & solenoid) will make the door locked. - Door lock is detected when switches in terminal 4~5 are set closed. ⇒ CAM rotation will forcibly clear off the connection. The maximum, allowable number of impulse authorizations is 2. ⇒ Upon the third authorization of the impulse, the position of CAM goes back to the door-open position. - Authorizing the impulse occurs in 4.5 seconds upon input for max performance and two authorization processes are allowed at most. ⇒ Normal operation period of PTC heating: 1.5 – 5 seconds. 2. Operation for door opening <ul style="list-style-type: none"> - With a temporary stop, door automatically opens by CAM rotations after authorizing the impulse from the terminal, 3 ~ 4 and the power turns off – maximum of 3 times of the authorizing period. - Upon the fourth authorization of the impulse, the position of CAM goes back to the door-close position.

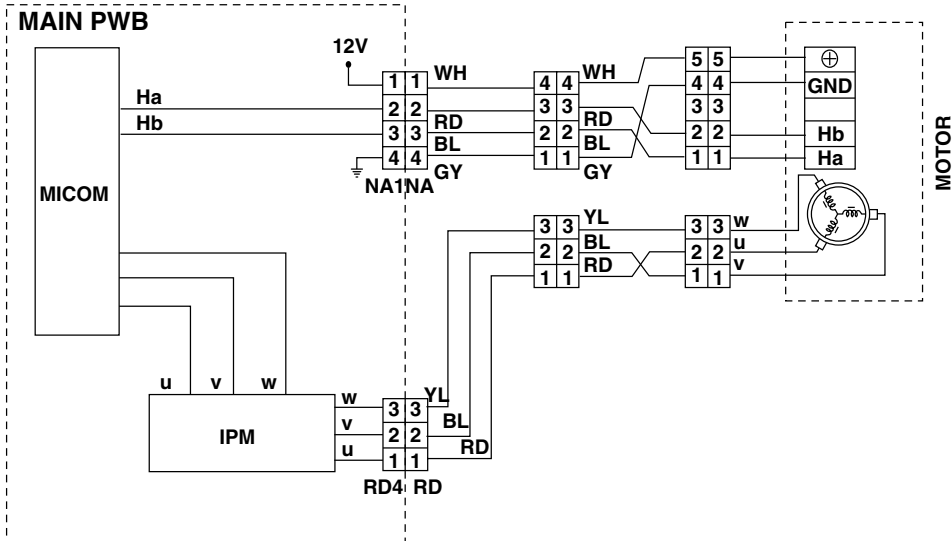
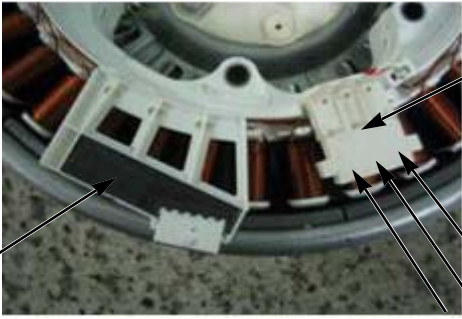
Test points



Result

Test Points	Result	Remarks
(2) to (4)	700-1500Ω	At 77°F (25°C)
(3) to (4)	60-90Ω	At 77°F (25°C)
(4) to (5)	Infinity	
(2) to (4)	120 Vac	Voltage Input

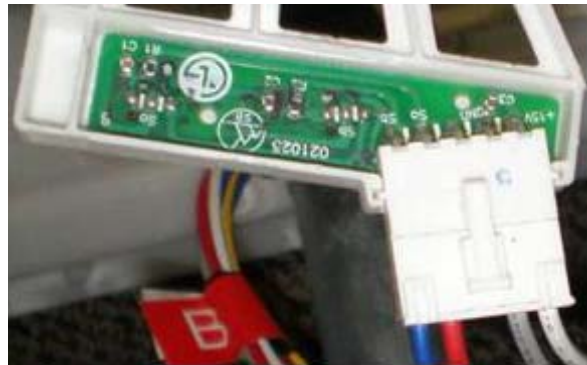
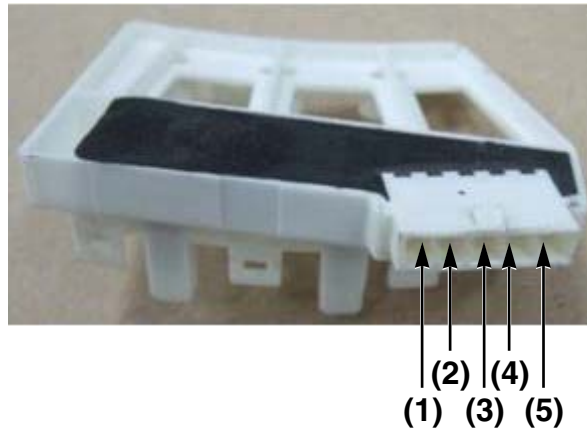
9-3. STATOR ASSEMBLY

<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PWB / Wiring Diagram</p> 								
<p>Function</p>	<p>The Direct Drive motor can be driven from stopped to maximum speed in infinite steps in either direction.</p> <p>There are 36 poles on the stator; 12 permanent magnets spaced around the rotor. There are no brushes to wear out. Unlike a more traditional brushless motor, the rotor surrounds the stator rather than being attached to it.</p>								
<p>Test points (Windings)</p>	 <p style="text-align: right;">WINDINGS</p> <p style="text-align: left;">HALL SENSOR</p> <p style="text-align: right;">(1) (2) (3)</p>								
<p>Result (Windings)</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Test Points</th> <th style="width: 50%;">Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>5-15 Ω</td> </tr> <tr> <td>(2) to (3)</td> <td>5-15 Ω</td> </tr> <tr> <td>(3) to (1)</td> <td>5-15 Ω</td> </tr> </tbody> </table>	Test Points	Result	(1) to (2)	5-15 Ω	(2) to (3)	5-15 Ω	(3) to (1)	5-15 Ω
Test Points	Result								
(1) to (2)	5-15 Ω								
(2) to (3)	5-15 Ω								
(3) to (1)	5-15 Ω								

The hall sensor determines the speed and direction of the motor. It also can read that the load is off balance when the drum speed fluctuates.

**Test point
and
Result
(Hall
Sensor)**

- Voltage Testing Hall Sensor at Stator



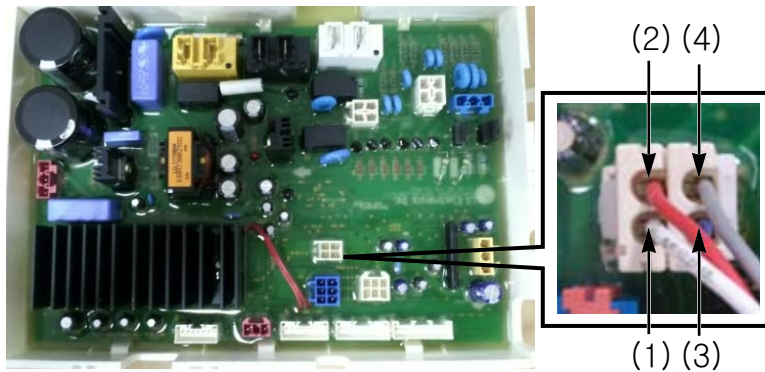
If measuring voltage from the Main PCB Assembly to the Hall Sensor, use the following steps:

1. Unplug power cord.
2. Remove rear washer panel.
3. Locate Hall sensor connector on the stator behind the rotor.
4. Place meter leads on terminals 5 to 4, white to gray.
5. Plug in power cord, close door, and press power button.
DO NOT PRESS START!
6. You should measure 10 to 15 V_{DC}. If 10 to 15 V_{DC} is present, control board, white wire, and gray wire are OK! If not, follow testing output voltages on control board in next section.

7. To measure output signal voltage from the hall sensor, carefully move test leads to terminals 1 to 4, blue and gray. Slowly rotate motor rotor by hand. You should read a pulsing 10V_{DC}. If 10 V_{DC} is measured from 1 to 4, move lead on blue wire to red wire, terminal 2. Repeat rotating motor rotor by hand. You should read a pulsing 10V_{DC} from red to gray.
8. If pulsing 10 V_{DC} is measured from 1 to 4 and 2 to 4, hall sensor is OK! If either test netted only 9 to 10V_{DC} without changing (no pulsing) the hall sensor is likely defective. Disconnect power by unplugging washer and ohm check hall sensor to verify failure of the hall sensor.

Test Point
and
Result
(Hall
Sensor)

– Voltage Testing Hall Sensor from the Main PCB Assembly



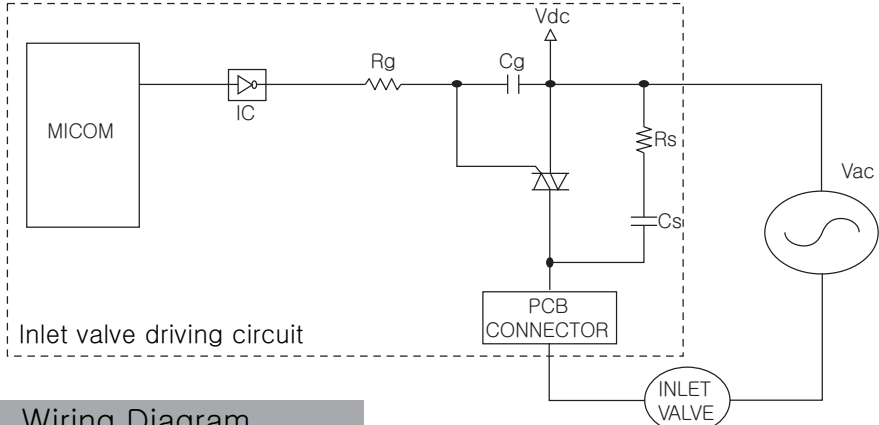
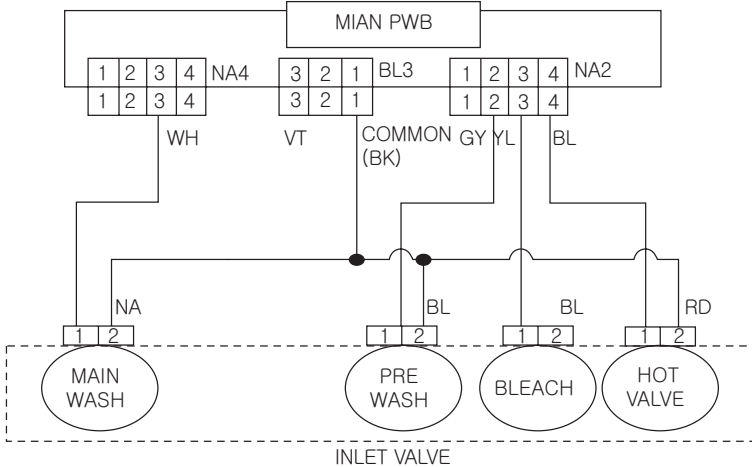
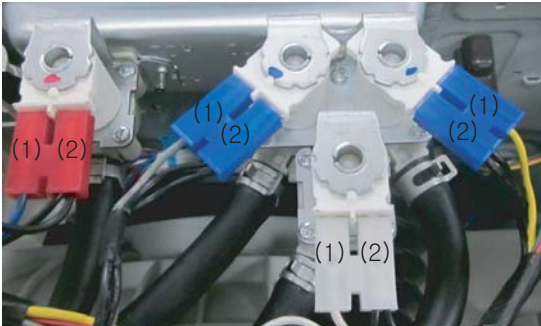
1. Unplug power cord.
2. Remove rear panel.
3. Remove washer top.
4. Remove main PCB assembly cover as shown in figure below.
5. Locate the white hall sensor 4-wire connector using wiring diagram wire colors as your guide.
6. Plug in power cord, close door, and press the button. DO NOT PRESS START!
7. Place meter leads on White & Gray wires. You should read 10 to 15 V_{DC} output from the Main PCB Assembly to the Hall sensor. If no 10 to 15 V_{DC} is measured, the control board is defective.
8. Place meters leads on Blue to Gray. Turn motor rotor slowly by hand. You should measure a pulsing 10 V_{DC}. Place meter leads on Red to Gray. Turn motor rotor slowly by hand. You should measure a pulsing 10 V_{DC}. If both tests measure a pulsing 10V_{DC}, hall sensor and harness OK. If either or both tests measures 9 to 10 volts, but does not pulse or change, Hall sensor has failed and must be replaced. IF zero (0) voltage is measured on either test, check red blue wires for continuity. Repair or replace harness as needed.

Test Points	Result	Remarks
(1) to (2)	8-12 k Ω	
(1) to (3)	8-12 k Ω	
(1) to (4)	10-15 V _{DC}	Voltage Input
(2) to (4)	10 V _{DC}	Pulsing Signal
(3) to (4)	10 V _{DC}	Pulsing Signal

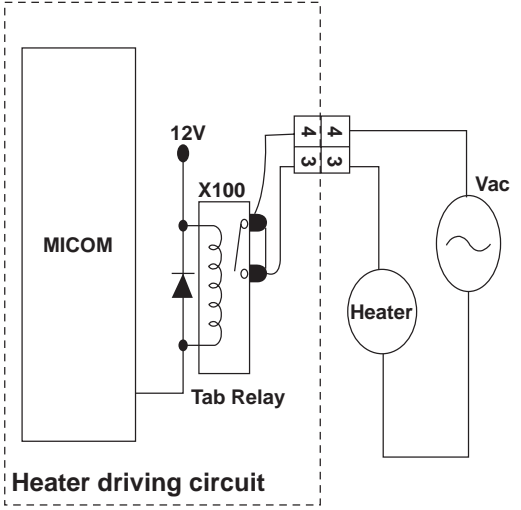
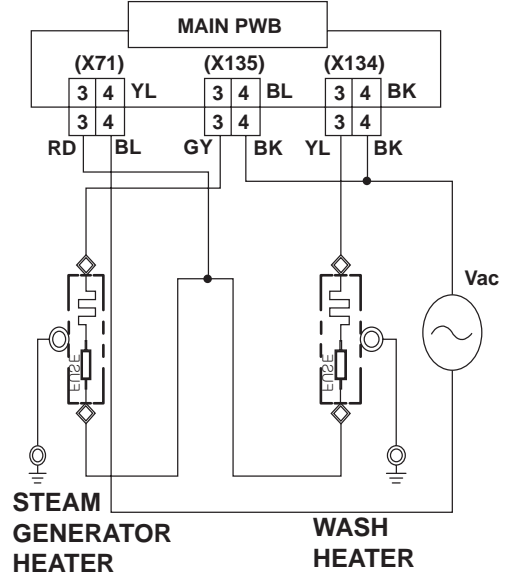
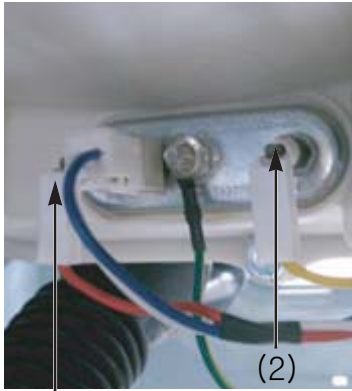
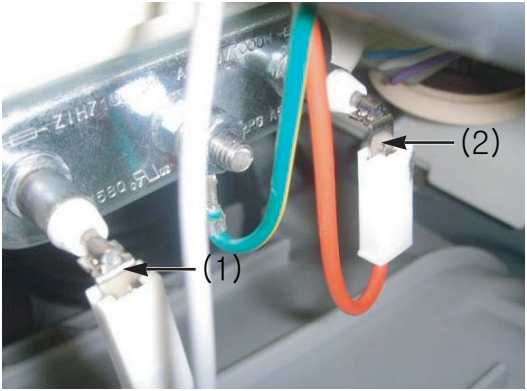
9-4. PUMP MOTOR ASSEMBLY

<p>Wiring diagram</p>	<div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid black; padding: 5px; background-color: #cccccc; text-align: center;">Circuit in the MAIN PWB</div> <div style="border: 1px solid black; padding: 5px; background-color: #cccccc; text-align: center;">Wiring Diagram</div> </div>												
<p>Object</p>	<p style="text-align: center;">For Drain For Circulation</p>												
<p>Function</p>	<p>Two pump motors are used to drain the tub and to circulate the water / detergent solution.</p>												
<p>Test points</p>	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Drain Pump</p> <p>(1)(2)</p> </div> <div style="text-align: center;"> <p>Circulation Pump</p> <p>(1)(2)</p> </div> <div style="text-align: center;"> </div> </div>												
<p>Result</p>	<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: center; border: none;">Drain Pump</th> <th colspan="2" style="text-align: center; border: none;">Circulation Pump</th> </tr> <tr> <th style="border: 1px solid black; padding: 5px;">Test Points</th> <th style="border: 1px solid black; padding: 5px;">Result</th> <th style="border: 1px solid black; padding: 5px;">Test Points</th> <th style="border: 1px solid black; padding: 5px;">Result</th> </tr> </thead> <tbody> <tr> <td style="border: 1px solid black; text-align: center; padding: 5px;">(1) to (2)</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">10-20Ω</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">(1) to (2)</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">18-30Ω</td> </tr> </tbody> </table>	Drain Pump		Circulation Pump		Test Points	Result	Test Points	Result	(1) to (2)	10-20Ω	(1) to (2)	18-30Ω
Drain Pump		Circulation Pump											
Test Points	Result	Test Points	Result										
(1) to (2)	10-20Ω	(1) to (2)	18-30Ω										

9-5. INLET VALVE ASSEMBLY

<p>Wiring diagram</p>	<div style="text-align: center; background-color: #cccccc; padding: 5px; margin-bottom: 10px;">Circuit in the MAIN PWB</div>  <div style="text-align: center; background-color: #cccccc; padding: 5px; margin-top: 10px;">Wiring Diagram</div> 				
<p>Function</p>	<p>Depending on the cycle and water temperature, the controller will energize the hot or cold water valve solenoids to regulate the selected water temperature.</p>				
<p>Test points and Result</p>	<p>Remove the connector from the valve and check the resistance.</p>  <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td>Test points</td> <td>(1)-(2)</td> </tr> <tr> <td>Result</td> <td>0.8-1.2k Ω</td> </tr> </table>	Test points	(1)-(2)	Result	0.8-1.2k Ω
Test points	(1)-(2)				
Result	0.8-1.2k Ω				

9-6. HEATER ASSEMBLY

<p>Wiring diagram</p>	<div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid gray; padding: 5px; background-color: #f0f0f0; width: 45%;"> <p style="text-align: center;">Circuit in the MAIN PWB</p>  <p style="text-align: center;">Heater driving circuit</p> </div> <div style="border: 1px solid gray; padding: 5px; background-color: #f0f0f0; width: 45%;"> <p style="text-align: center;">Wiring diagram</p>  <p style="text-align: center;">STEAM GENERATOR HEATER WASH HEATER</p> </div> </div>									
<p>Function</p>	<ol style="list-style-type: none"> 1. The wash heater is designed to raise the wash water to the desired temperature selection during certain wash cycles. 2. The steam generator heater is designed to make steam during steam cycles. 									
<p>Test points</p>	 <p style="text-align: center;">(1) Wash Heater</p>	 <p style="text-align: center;">Steam Generator Heater</p>								
<p>Result</p>	<p style="text-align: center;">Wash Heater</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Test Points</th> <th style="width: 50%;">Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>12-18 Ω</td> </tr> </tbody> </table>	Test Points	Result	(1) to (2)	12-18 Ω	<p style="text-align: center;">Steam Generator Heater</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Test Points</th> <th style="width: 50%;">Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>12-18 Ω</td> </tr> </tbody> </table>	Test Points	Result	(1) to (2)	12-18 Ω
Test Points	Result									
(1) to (2)	12-18 Ω									
Test Points	Result									
(1) to (2)	12-18 Ω									

9-7. THERMISTOR ASSEMBLY

<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PCB / Wiring Diagram</p>
<p>Function</p>	<p>The thermistor (temperature sensor) is used to monitor water temperature in the tub or steam generator.</p>
<p>Test points</p>	<p style="text-align: center;">(1) (2)</p> <p style="text-align: center;">Wash Thermistor</p>

Result**Wash Thermistor**

Test Points	Result (tolerance $\pm 5\%$)	Remarks
(1) to (2)	39.5 k Ω	At 86°F (30°C)
	26.1 k Ω	At 104°F (40°C)
	12.1 k Ω	At 140°F (60°C)
	8.5 k Ω	At 158°F (70°C)
	3.8 k Ω	At 203°F (95°C)
	2.8 k Ω	At 221°F (105°C)

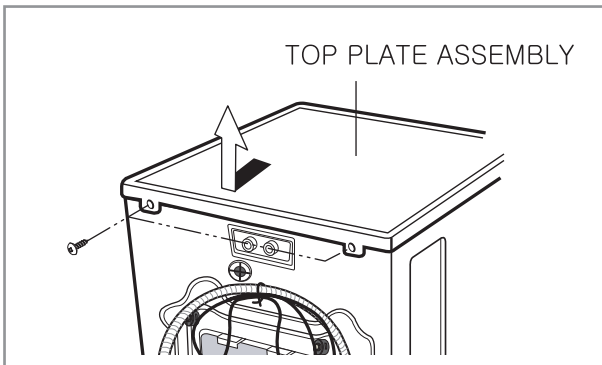
Steam generator Thermistor

Test Points	Result (tolerance $\pm 5\%$)	Remarks
(1) to (2)	39.5 k Ω	At 86°F (30°C)
	26.1 k Ω	At 104°F (40°C)
	12.1 k Ω	At 140°F (60°C)
	8.5 k Ω	At 158°F (70°C)
	3.8 k Ω	At 203°F (95°C)
	2.8 k Ω	At 221°F (105°C)
	2.1 k Ω	At 241°F (116°C)
	1.4 k Ω	At 266°F (130°C)
	1.0 k Ω	At 293°F (145°C)
	0.7 k Ω	At 320°F (160°C)
	0.4 k Ω	At 356°F (180°C)

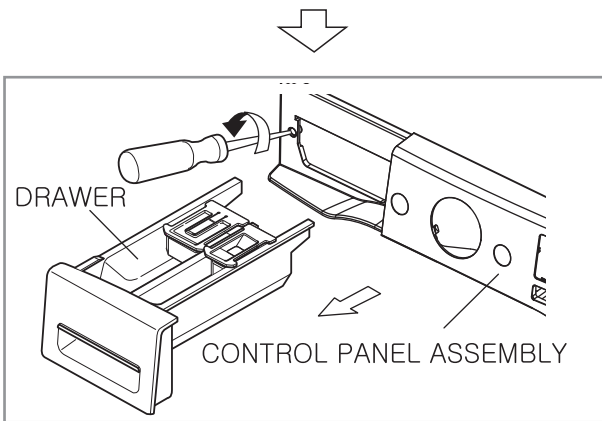
10. DISASSEMBLY INSTRUCTIONS

* Be sure to unplug the machine before disassembling and repairing the parts.

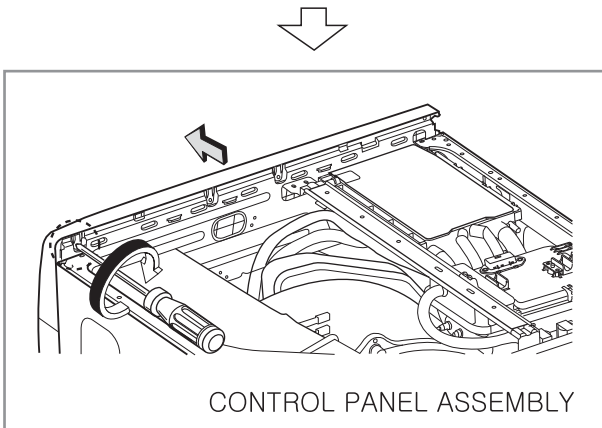
CONTROL PANEL



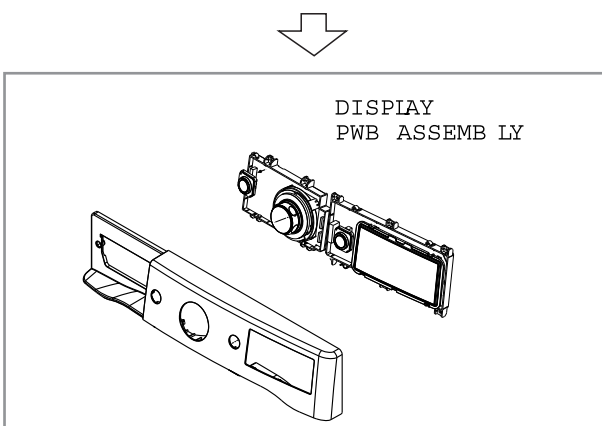
- ① Unscrew 2 screws on the back of the top plate.
- ② Pull the top plate backward and upward as shown.



- ③ Disconnect the Display PWB assembly connector from the cabling.
- ④ Pull out the drawer and unscrew 2 screws.

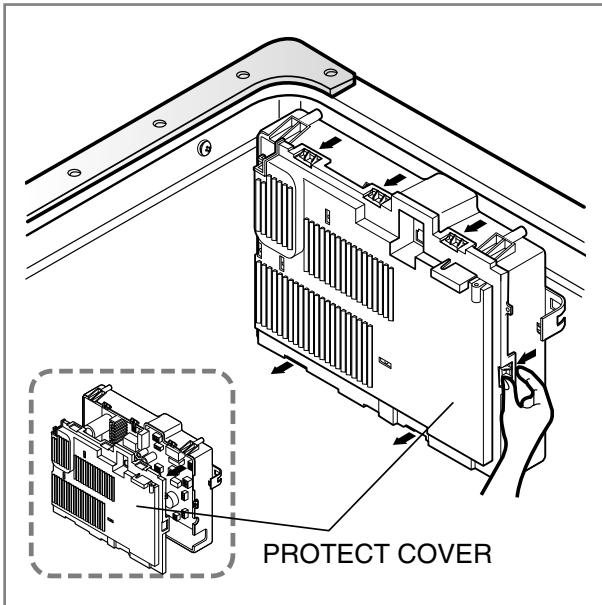


- ⑤ Remove one screw.
- ⑥ Lift the side the control panel assembly and pull it out.

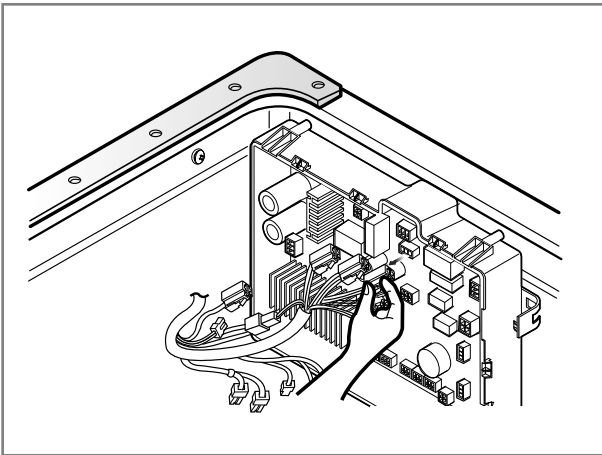


- ⑦ Unscrew the 8 screws from the control panel assembly.
- ⑧ Disassemble the display PWB assembly.

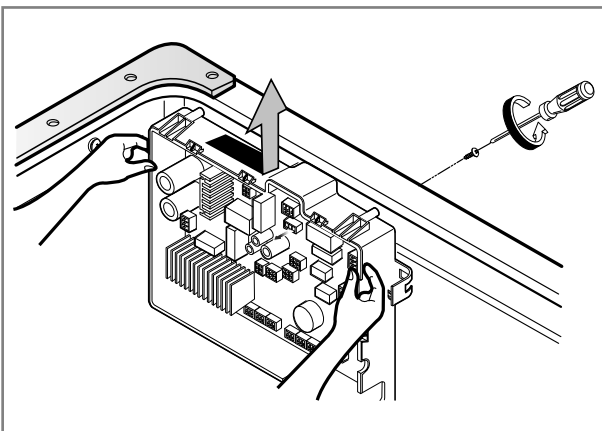
MAIN PWB ASSEMBLY



- ① Disconnect the POWER connector and the pressure switch assembly.
- ② Remove the protective cover.

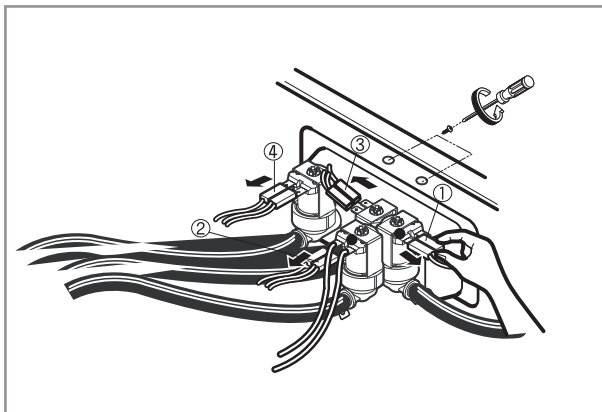
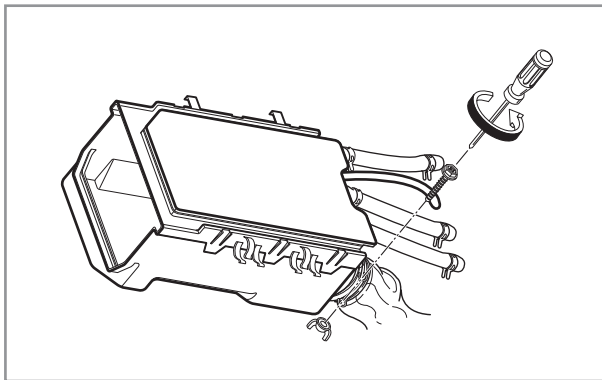
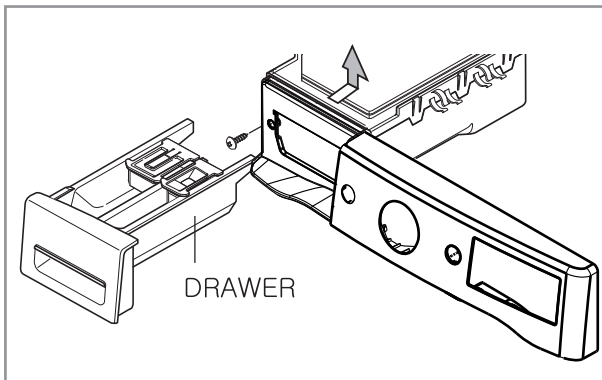


- ③ Disconnect the connectors.



- ④ Unscrew 1 screw on the back.
- ⑤ Remove the main PWB.

DISPENSER ASSEMBLY



- ① Disassemble the top plate assembly.
- ② Pull out the drawer.
- ③ Push out the dispenser assembly after unscrewing 2 screws.

- ④ Unscrew the clamp nut at the lower part of the dispenser.

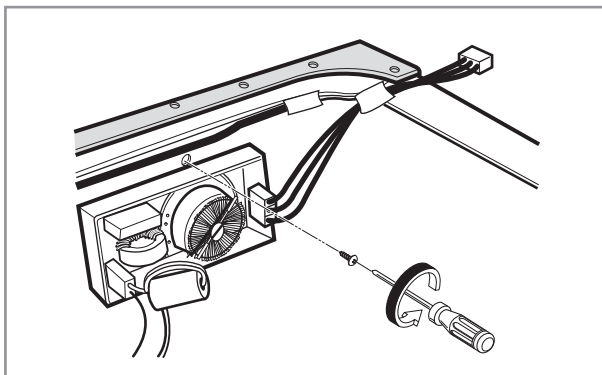
- ⑤ Disassemble the 3 connectors from the valves.

※ Wire Color

- ① Blue Housing (YL-BK)
- ② White Housing (WH-BK)
- ③ Blue Housing (GY-BK)
- ④ Red Housing (BL-BK)

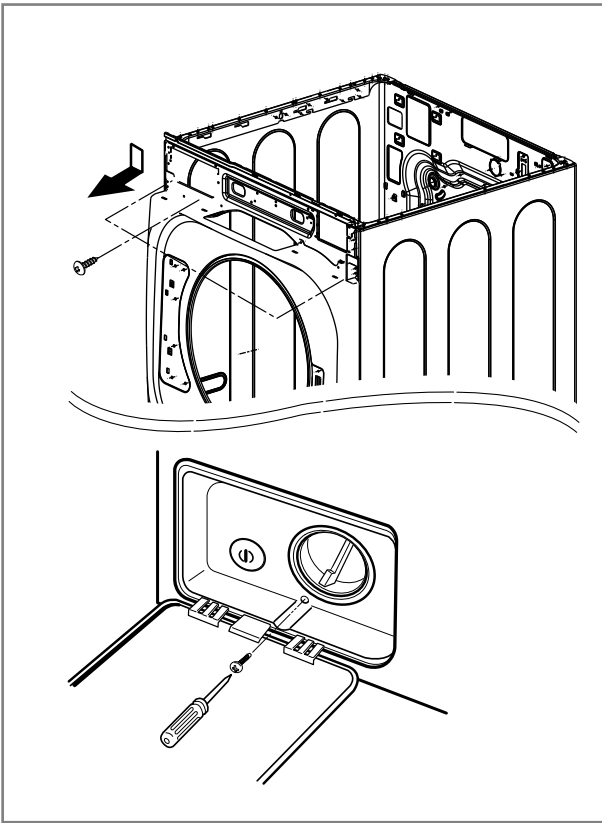
- ⑥ Unscrew 2 screws from the back of the cabinet.

NOISE FILTER

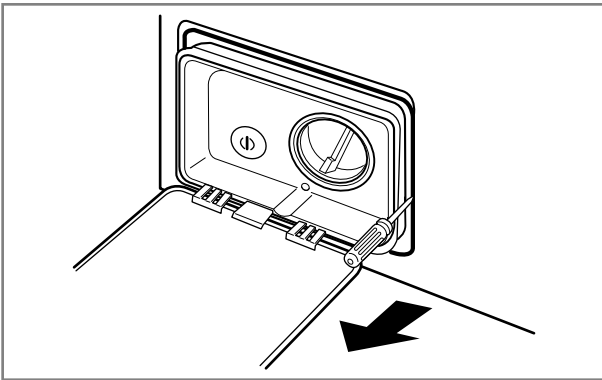


- ① Disassemble two (or three) connectors from the noise filter.
- ② Unscrew a screw from the top bracket.

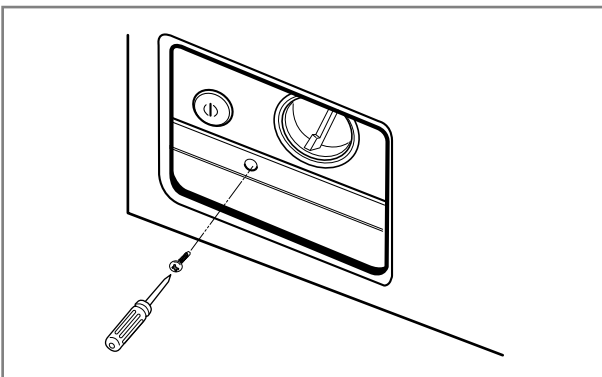
CABINET COVER



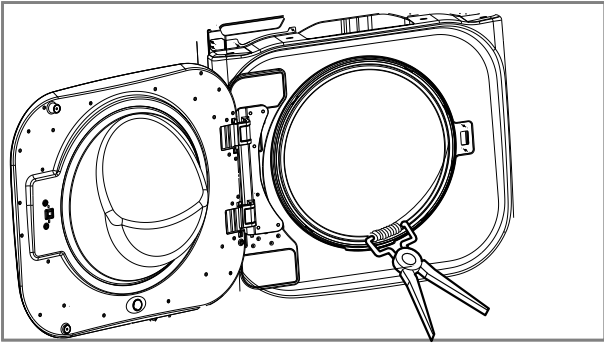
- ① Unscrew the 5 screws from upper of the cabinet cover.
- ② Unscrew the screw from filter cover.



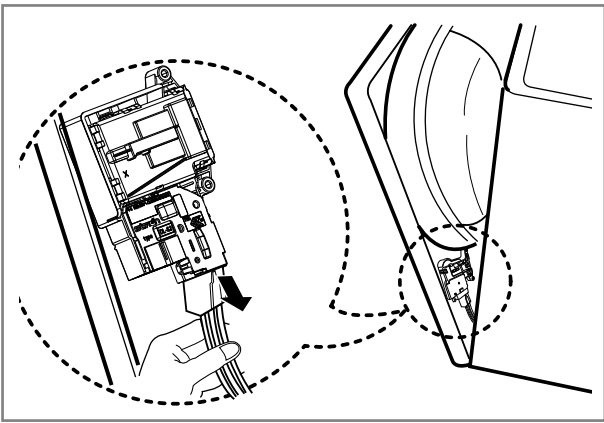
- ③ Put a flat (-) screwdriver or putty knife into the hinge slots at the bottom of the cover and pry it out.



- ④ Unscrew the screw from the lower side of the cabinet cover.

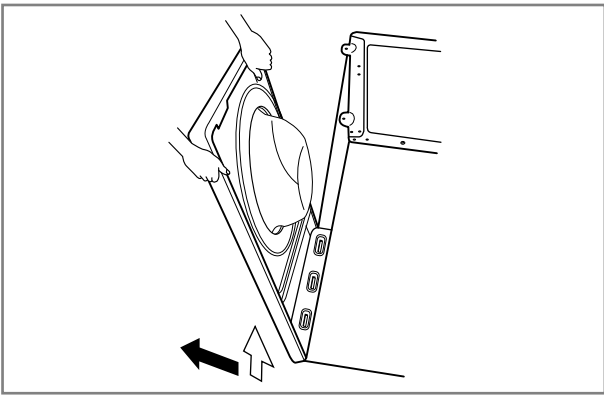


- ⑤ Open the door.
- ⑥ Disassemble the clamp assembly.

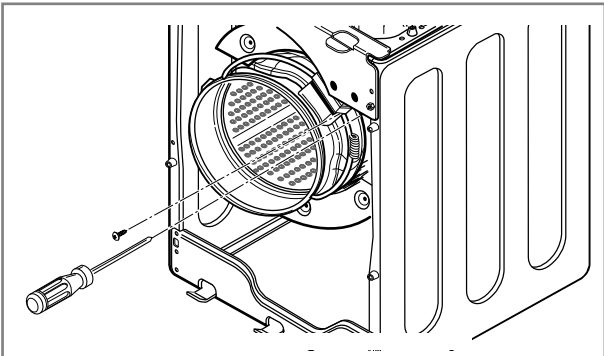


- ⑦ Tilt the cabinet cover.
- ⑧ Disconnect the door switch connector.

※ NOTE : When assembling the CABINET COVER, connect the door switch connector.

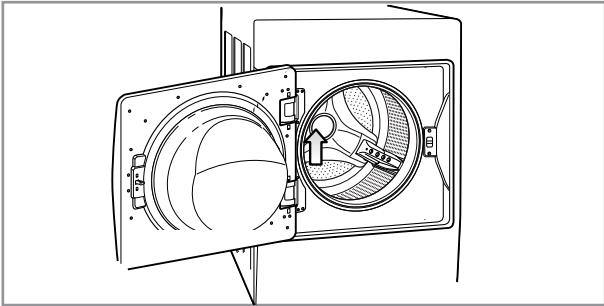
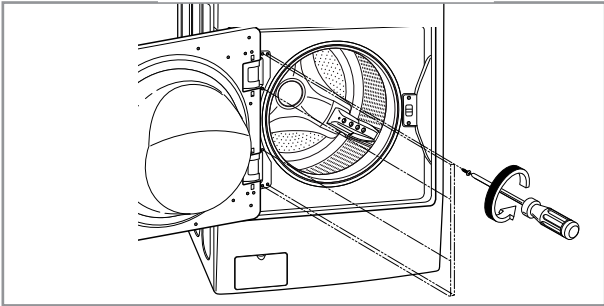


- ⑨ Lift and separate the cabinet cover.



- ⑩ Disassemble the clamp assembly.
- ⑪ Disassemble the gasket.

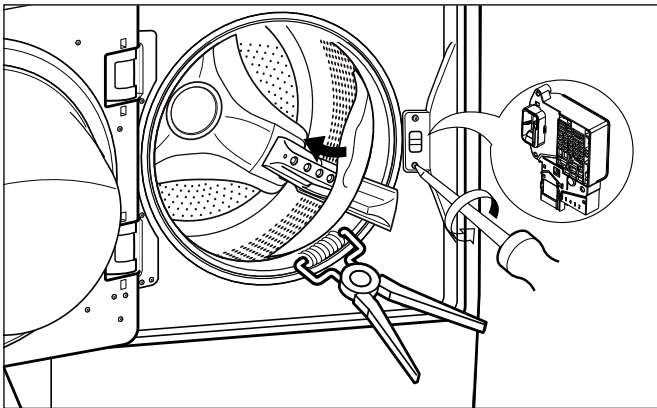
DOOR



- ① Open the door.
- ② Unscrew the 6 hexgon head screws from the cabinet cover. (Use the 13mm tool)

- ③ Disassemble the door upward.

DOOR LOCK SWITCH ASSEMBLY

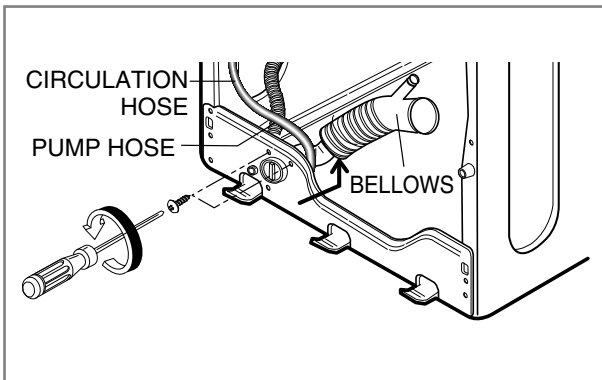


- ① Open the door and disassemble the CLAMP ASSEMBLY.
- ② Unscrew the 2 screws.

※ NOTE

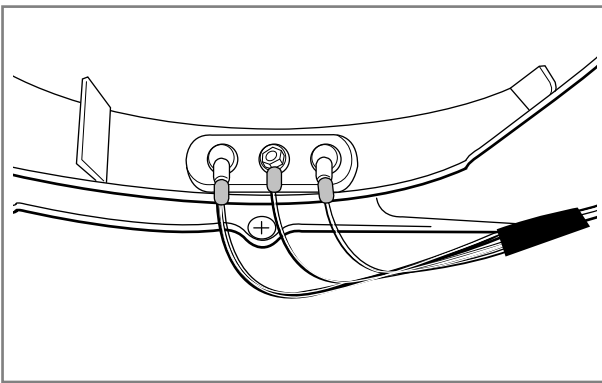
- Reconnect the connector after replacing the DOOR SWITCH ASSEMBLY.

PUMP



- ① Disassemble the cabinet cover.
- ② Separate the pump hose, the bellows, the circulation hose assembly from the pump assembly.
- ③ Disassemble the pump assembly.

HEATER

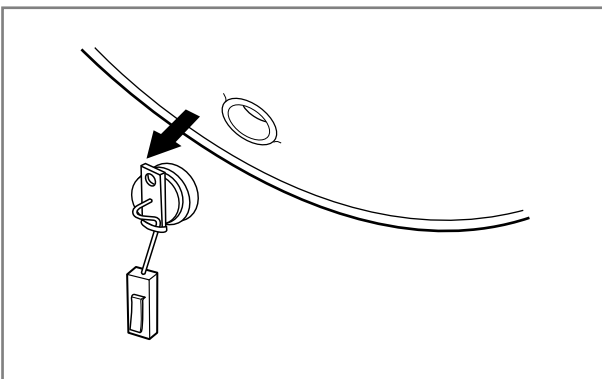


- ① Disassemble the cabinet cover.
- ② Separate 2 connectors from the heater.
- ③ Loosen the nut and pull out the heater.

※ CAUTION

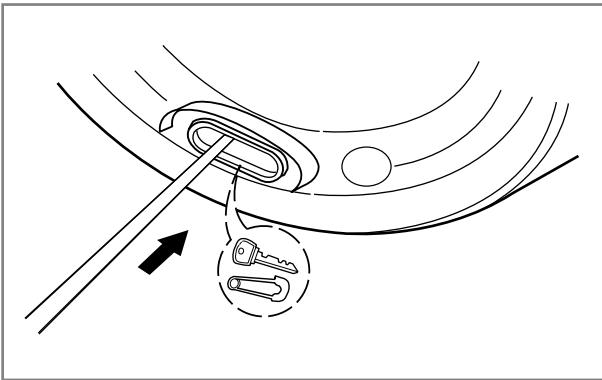
- When assembling the heater, insert the heater into the heater clip on the bottom of the tub.
- Tighten the fastening nut so the heater is secure.

THERMISTOR



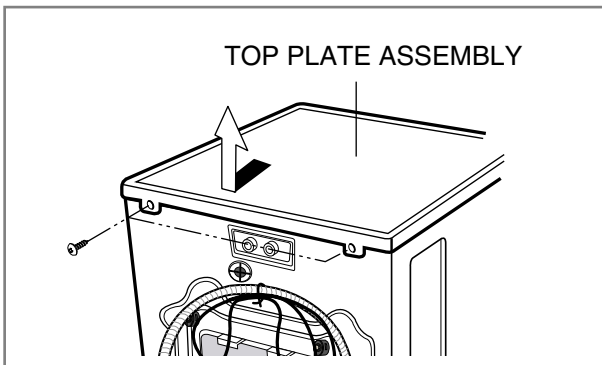
- ① Disassemble the cabinet cover.
- ② Unplug the white connector from the thermistor.
- ③ Pull it out by holding the bracket of the thermistor.

WHEN FOREIGN OBJECT IS STUCK BETWEEN DRUM AND TUB

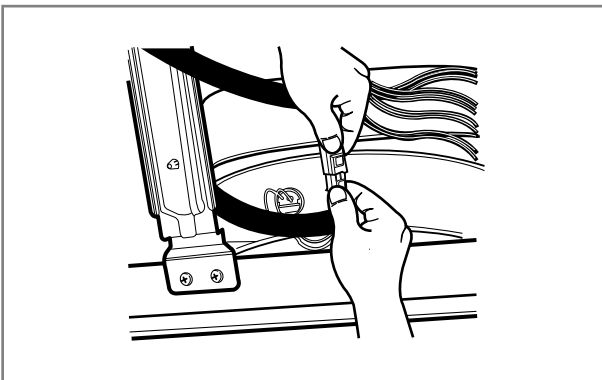


- ① Disassemble the cabinet cover.
- ② Separate the heater from the tub.
- ③ Remove any foreign objects (wire, coin, etc.) by inserting a long bar in the opening.

LAMP ASSEMBLY

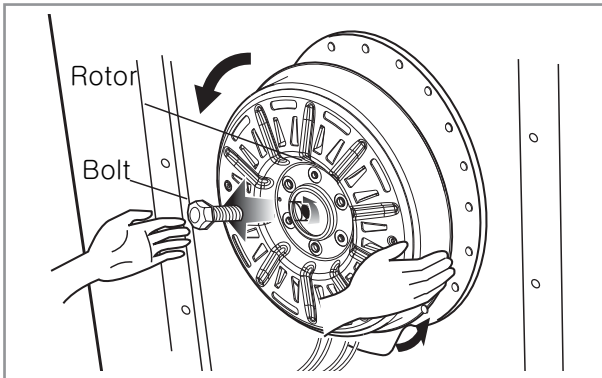


- ① Unscrew 2 screws on the back of the top plate.
- ② Pull the top plate backward and upward as shown.

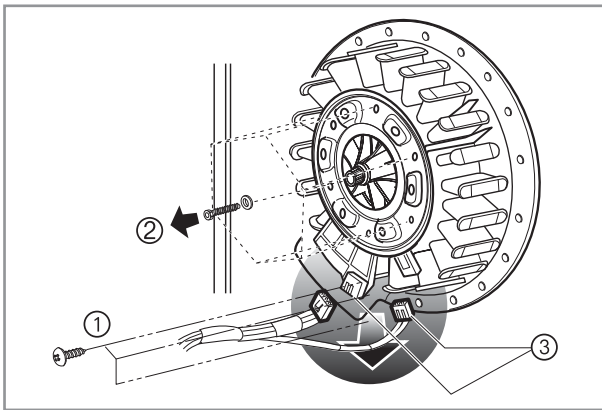


- ③ Disconnect the connector.

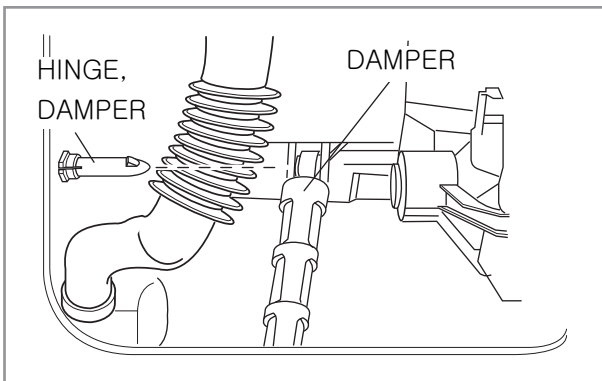
MOTOR/DAMPER



- ① Disassemble the back cover.
- ② Remove the bolt.
- ③ Pull out the rotor.



- ① Unscrew the 2 screws from the tub bracket.
- ② Remove the 6 bolts on the stator.
- ③ Unplug the 2 connectors from the stator.



- ① Disassemble the damper hinges from the tub and base.

※ NOTE

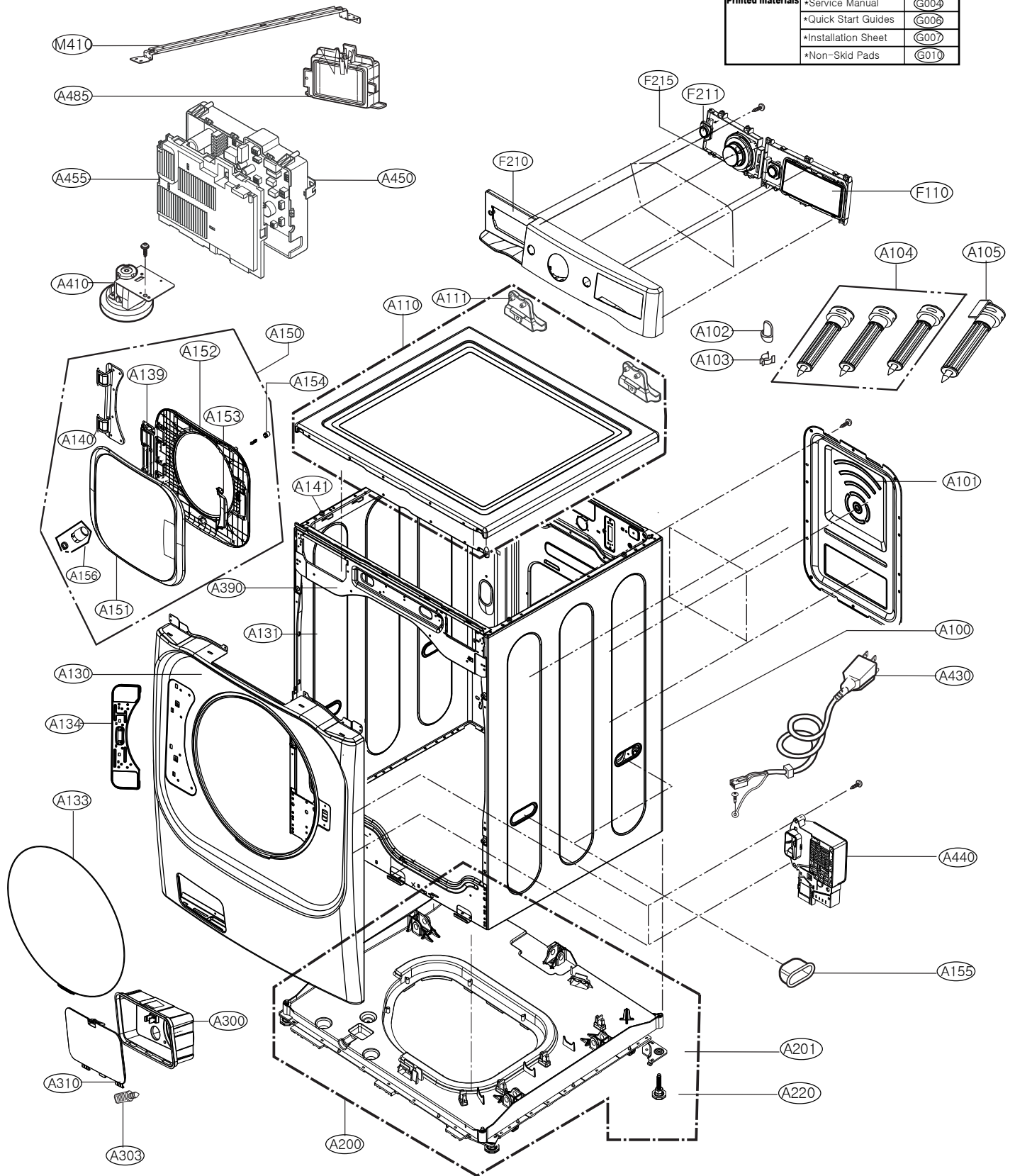
- When replacing dampers, replace them as a set rather than individually. There are several iterations of dampers available. Be sure all three in the set are the same class.

11. EXPLODED VIEW

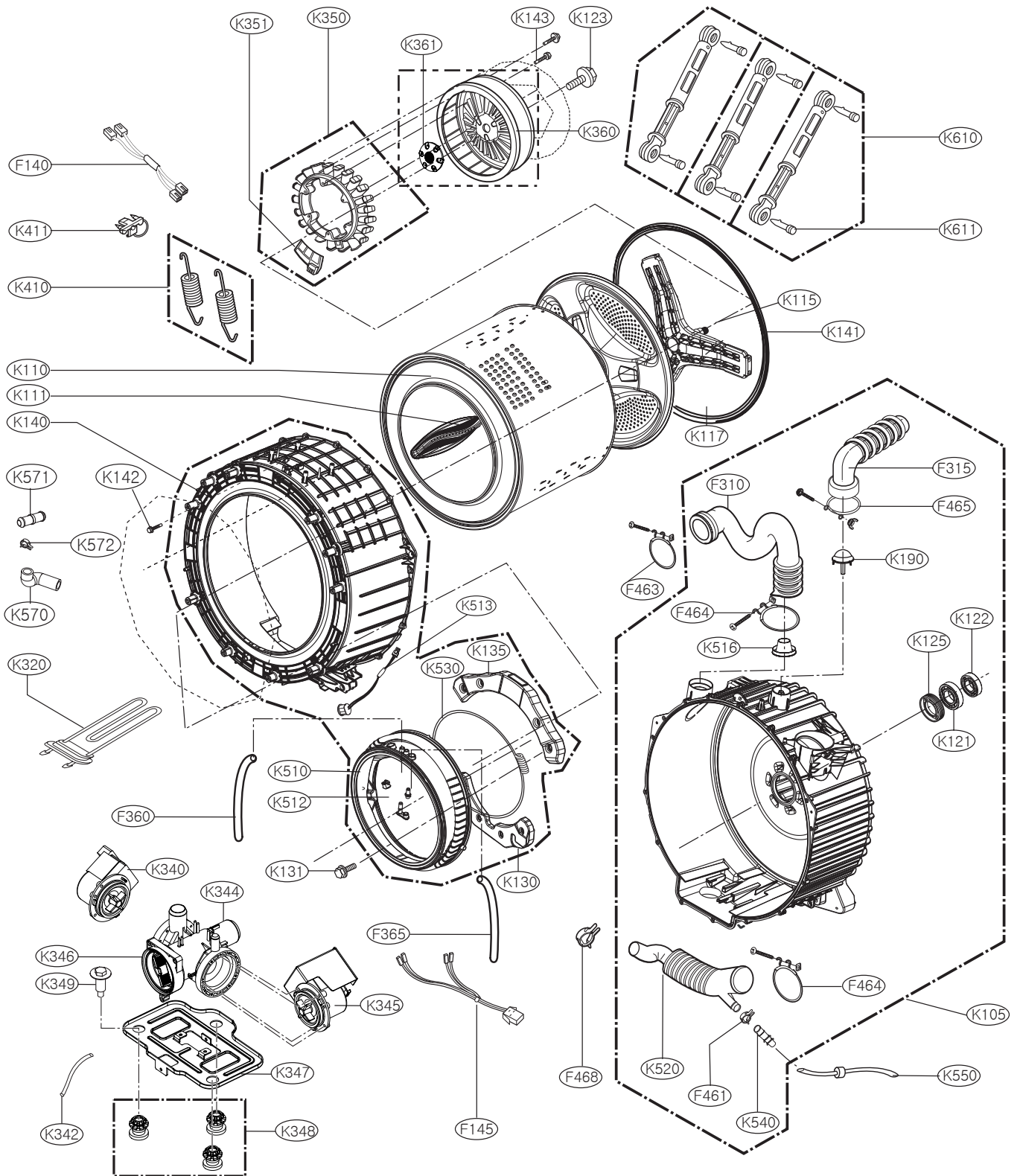
11-1. CABINET & CONTROL PANEL ASSEMBLY

"The following parts are not illustrated"

	Description	Loc No.
Printed materials	*Owner's Manual	G001
	*Energy Label	G002
	*Tech Sheet	G003
	*Service Manual	G004
	*Quick Start Guides	G005
	*Installation Sheet	G007
	*Non-Skid Pads	G010



11-2. DRUM & TUB ASSEMBLY

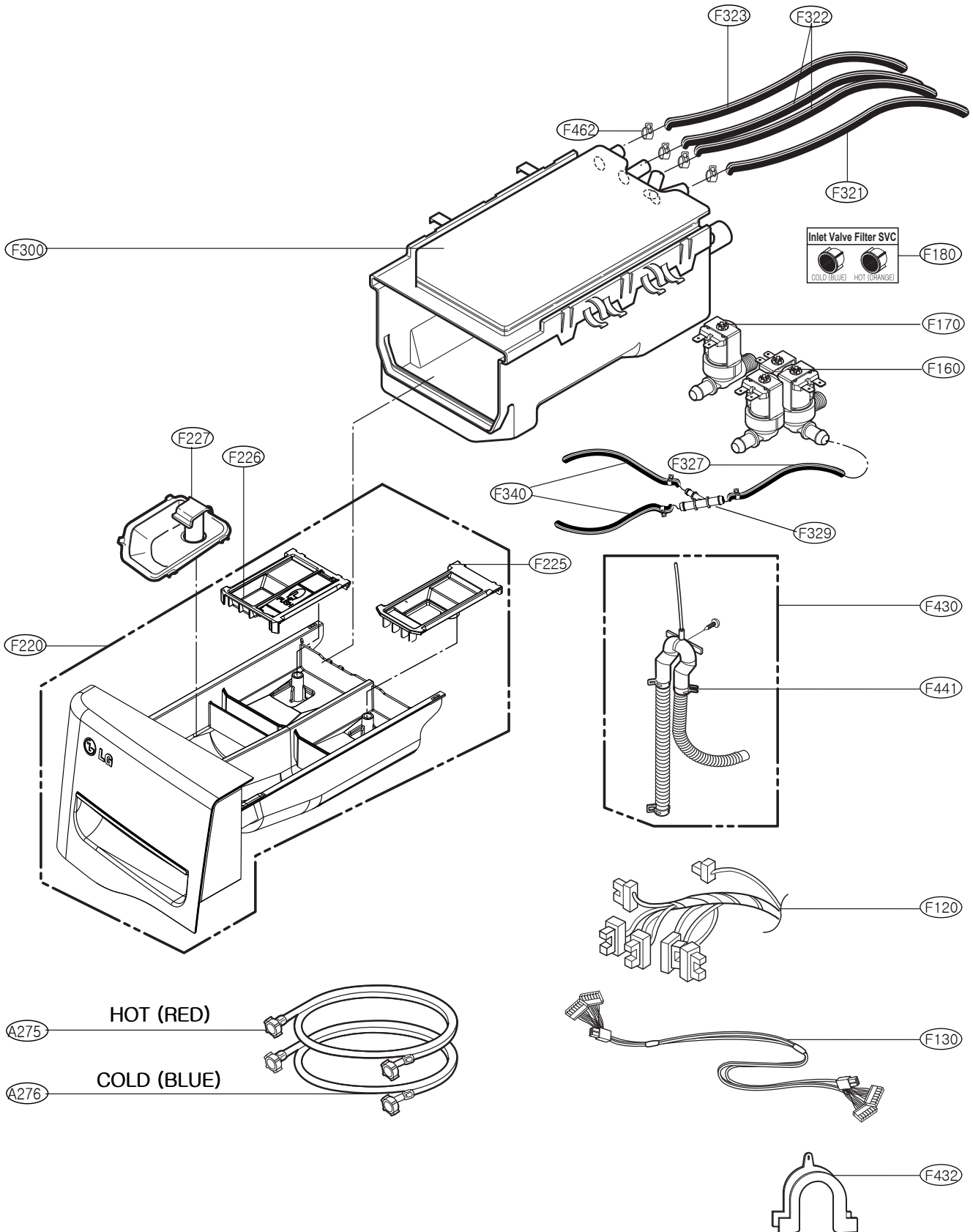


* In case of replacing THERMISTOR of HEATER ASSEMBLY(K320), replace HEATER ASSEMBLY(K320), HEATER ASSEMBLY(K320) includes THERMISTOR.

* In case of replacing BEARING,BALL(K121,K122) and GASKET(K125), replace TUB ASSEMBLY,OUTER(K105), TUB ASSEMBLY,OUTER(K105) includes BEARING,BALL(K121,K122) and GASKET(K125).

* Part Assembly(K142) includes 10 screws.

11-3. DISPENSER ASSEMBLY





OCT. 2009 PRINTED IN KOREA

P/No.: MFL67307903